



# South Central Regional Library Council

Make Smart Connections.

## ANNUAL REPORT 2019-2020

The SCRLC Board of Trustees and staff are pleased to present SCRLC's 2019-2020 Annual Report, which lists some of the most important accomplishments of the Council this past year. In these unsettling times, SCRLC has responded to help you in many ways, including via relevant learning opportunities, networking, outreach, consulting, access to electronic resources, a lawyer, and sometimes just lending an ear. Regional collaboration is more essential now more than ever--SCRLC members achieve together what would be impossible to accomplish alone. Collaboration with the other eight Empire State Library Network councils has also been essential. Working with the other Councils, we bring you such programs and services as the New York Heritage digital collections, NYS Historic Newspapers, Ask the Lawyer, AskUs 24/7 virtual reference, Empire Library Delivery, and additional free or low-cost learning opportunities.

With gratitude, we thank you for your membership in the Council. We are very pleased to see so many members actively engaged with SCRLC through programs and events as well as through serving on committees, task groups, special interest groups, and in the Council's governance. If your organization is not actively participating in the Council, we urge you to increase your level of involvement—there is always room for more at the table.

Warm Regards,

James A. Galbraith, Board President (Head of Collection Development, Binghamton University Libraries)

Mary-Carol Lindbloom, Executive Director





## LEADING SCRLC

Fifteen members served on the SCRLC Board of Trustees. An additional 50 people participated in SCRLC's 7 standing advisory committees. The level of programs and services offered by SCRLC would be impossible to accomplish without their solid leadership and involvement.

## ADVOCATING FOR OUR MEMBERS

Working together with the New York Library Association, the New York Alliance of Library Systems, and library workers everywhere, cuts to state library aid were held to 2.59% for FY 2020-2021. However, as we approached the new fiscal year, due to the pandemic and lack of federal support, an additional 20% of library state aid was withheld. Full funding for statewide library aid is \$102.6M; 2019-20 was \$96.6M; 2020-2021 levels are expected to be between \$75M (an early 90's funding level) and \$94M. The work continues.

## COMMUNICATING, CONSULTING & COLLABORATING

**Awards.** Library Worker of the Year, **Sarah Shank**, Interlibrary Loan, Borrowing Coordinator, Ithaca College. Sustainability Award; **Mechele Romanchock**, Director of Libraries, Alfred University for their Library Plant Giveaway, which reused plastic Keurig cups for plants to welcome back students. Best Video of the Year (the "Tubie"), **Chemung County Library District** for the Twin Tiers Mini Maker Faire promotional video, entitled *Libraries MAKE Communities!*

**Forty-three visits** were made to members. Twenty-nine virtual meetups were held for the membership during these tumultuous times.

**Newsletters.** Thirty-eight newsletters were distributed via scrlc-l.

**Focus groups.** Four focus groups were conducted for the George F. Johnson Memorial Library.

**Annual Meeting #53** was held at Traditions at the Glen, Johnson City. **Kirby Edmonds** of TFC Associates in Ithaca facilitated the strategic planning workshop.

**Individual member benefit statements** were distributed in October.

**Ask the Lawyer,** a collaborative service funded by SCRLC for our members and their members (i.e., public and school libraries), answered 7 questions for SCRLC institutions.

**Career Coaching.** SCRLC launched a new career coaching service for members, which includes resume and cover letter review, interviewing advice, and mock interviews.

## INCLUDING EVERYONE

The Board and SCRLC staff affirmed that Black Lives Matter and issued a statement, "We Stand in Solidarity." The Diversity, Equity, and Inclusion Advisory Committee completed the DEI Plan, created a Code of Conduct, and updated the LibGuide, including the addition of a section to help libraries and cultural organizations move from statements and ideas into action.

## ENGAGING A LEARNING COMMUNITY

**Learning Opportunities.** 97 programs were held (double the number from 2019) and attended by 1,385 learners. The virtual programs were re-designed to be more interactive and responsive to our evolving work environments. Twenty-three were customized training sessions provided for library workers on such topics as hospital library resources, Board orientation, space planning, digitization, metadata, and cataloging. Need custom training? Always feel free to reach out to us!

**On-Demand Learning.** Skillshare continued to be used, six webinars were added to SCRLC's YouTube channel, and SCRLC's LibGuides, which contain a large amount of educational information, were updated. Topics range from diversity to resource sharing. Tech-Talk was sent weekly to the 400+ subscribers of scrlc-l. The Design 4 Learning (D4L) modules, which are housed on WebJunction, were updated and experienced increased use during the pandemic by library workers in New York State, other states, and many other countries. To access the modules, visit WebJunction at bit.ly/D4L-WJ.

## IMPROVING PATIENT OUTCOMES: THE HOSPITAL LIBRARY SERVICES PROGRAM (HLSP)

**Seventeen hospitals** participated in the HLSP program, receiving electronic resources, grants, interlibrary loan support, and consulting.

**Electronic Resources for Hospitals.** SCRLC served as a central agent for hospital library members' electronic resources, which included the New England Journal of Medicine and Stat!Ref. Five hospitals subscribed to a set of OVID journals.

**HLSP Grant Awards.** Collectively 13 hospitals received \$11,243 in grant funding. \$9,340 (83%) of the funds was spent on library books and journals, \$1,278 (11%) on hardware or software, and \$625 (6%) on circuit services.

## SUSTAINING ORGANIZATIONS

**SCRLC continued its participation** in the local ReBusiness Partners Program at Tompkins County Solid Waste, committing to the 4 R's-Reduce, Reuse, Recycle, and Rebuy.

**Centralized Billing and Group Purchases.** SCRLC provided centralized billing for the Empire State Library Network's (ESLN) RDA subscription discount and one non-SUNY ELD participant. SCRLC also maintained a CampusShip account available to any member that could benefit from it. We offered discounted FirstSearch to libraries unable to use the regional subscription and even conference savings, e.g., Computers in Libraries.



## CONNECTING TO OUR PAST THROUGH DIGITIZATION

**New York Heritage (NYH) Digital Collections.** Three additional members joined NYH, bringing the total to thirty-four SCRLC participants. Altogether, 13 SCRLC libraries and cultural organizations added 1,846 objects to New York Heritage, bringing the total to 9,715 objects (made up of over 38,000 files). These collections were viewed 76,099 times. Visit [www.nyheritage.org](http://www.nyheritage.org).

**CONTENTdm.** Membership in the NYH collaborative saved SCRLC participants over \$110,000 in associated CONTENTdm fees, the digital collection management system used by NYH.

**NYS Historic Newspapers.** Within SCRLC's 14 counties, there are now 115 newspapers listed, up from 86. Visit [www.nyshistoricnewspapers.org](http://www.nyshistoricnewspapers.org).

**Traveling Exhibits.** As in 2018-2019, 18 libraries and cultural organizations hosted the Women's Suffrage or Erie Canal traveling exhibits. The exhibits contain a corresponding online component and remain available to host.

**History Unbound LibGuide for Teachers and School Librarians** was developed through a Teaching with Primary Sources award from the Library of Congress. The resource, which had been updated to include grade levels, features items from New York Heritage, the Digital Public Library of America, and the Library of Congress.

## RESOURCE SHARING

**Twenty-three academic libraries** received \$176,962 in Coordinated Collection Development Aid for Academic Libraries. Visit <https://scrlc.org/Services/CCDA> for more information.

**SCRLC's Bibliographic & Referral Center (BARC)**, which is outsourced to Tompkins-Cortland Community College, handled 1,567 interlibrary loan requests prior to closing due to the pandemic. They also updated 32 union listing/local holdings records. BARC is available to all members without full OCLC access.

**Medical Information Services Program.** Interlibrary loan support for medical/health-related requests to the NN/LM resource health sciences libraries remained available. Visit <https://scrlc.org/site/view/1059> to learn more.

**SCORA.** SCRLC launched the South Central Onsite Reciprocal Access (SCORA) program to member libraries in January of 2020. Prior to the COVID-19 shut-down, 3 libraries had enrolled; we expect to expand the program in 2021. See <https://scrlc.org/Resource-Sharing>.

**The Resource Sharing Special Interest Group** event "ILL Goes to the Moon and Back" (in celebration of the 50th anniversary of the moon landing), was held in conjunction with Central NY Library Resources Council.

## LEADING AND SUPPORTING INNOVATION

**Electronic Resources.** SCRLC provided to governing members EBSCO's Art & Museum Image Gallery, Consumer Health Complete & Literary Reference Center; and OCLC's First Search base package at a discount achieved collaboratively with Central NY Library Resources Council. For a modest cost share fee, members collectively saved thousands of dollars in subscription fees.

**Technology and Digitization Grant Awards.** In 2019, the SCRLC Board of Trustees awarded eight Digitization & Technology grants to members, totaling \$33,355. Through these projects, objects were added to New York Heritage digital collections or New York State Historic Newspapers. Recipients were: **Candor Free Library** - \$5,005 to digitize 32,300 pages of Candor and Tioga County newspapers including the *Candor Courier* 1899-1966, the *Owego Gazette* 1966-1967, and the *Tioga County Courier Gazette* 1967-1970; **Cortland County Historical Society** - \$3,245 to create metadata for the Brockway Motor Trucks Collection in New York Heritage; **Elmira College** - \$3,000 to digitize 12,600 pages of Elmira College newspapers including *Elmira College Weekly*, the *Octagon*, 1917-1988, and *The Sibyl*, 1871-1917; **Fenimore Art Museum Library** - \$2,500 to digitize microfilm of Otsego County historical newspapers including selected newspapers from the *Oneonta Herald* 1853-1923 and the *Otsego Republican* (1829); **Ithaca College** - \$2,698 to digitize 54 volumes of *The Cayugan* (the Ithaca College yearbook) from 1913-2005 and 153 issues of *The Ithacan*, the Ithaca College newspaper; **Seymour Public Library District** - \$7,279 to microfilm and digitize 1600 pages of Auburn newspapers including the *Auburn Morning Dispatch/Auburn Weekly Dispatch* (1888) and the *Advertiser-Journal* 1913-1931; **SUNY Cortland** - \$4,583 to digitize SUNY Cortland student newspapers. These include *The Co-No Press* 1925-1942, and the *Dragon Chronicle* 2013-2017; **Wells College** - \$5,045 to digitize and describe the Opendore Women's History Collection at the Howland Stone Museum. This collection includes information and resources from over twenty years of research and investigation by women's history scholar Elsie Gutchess. Visit <https://scrlc.org/Grant-information> to read the final reports.

**Virtual Reference.** SCRLC supported participation in the AskUs 24/7 virtual reference collaborative, enabling SCRLC libraries to offer point-of-need reference service to their users, while saving money. Participants were: **Broome Community College, Cayuga Community College, Cornell University, Houghton College, SUNY Cortland, SUNY Delhi, and Wells College.** Questions asked by regional users: 5,069, increased from 3,929 (29%); questions answered by regional librarians: 3,872, up from 1,026 (277.3%).

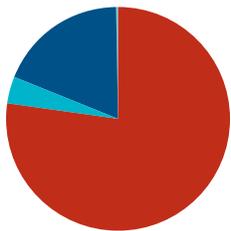




**FINANCIAL REPORT**

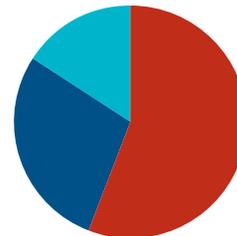
**RECEIPTS**

● State & Federal Aid/Grants	77%	\$753,452
● Membership Dues	4%	\$36,253
● Interest	<1%	\$1,238
● Contracts And Fees	18%	\$180,111
● Miscellaneous	<1%	\$2,189
<b>TOTAL</b>		<b>\$973,243</b>



**EXPENDITURES**

● Salaries & Benefits	56%	\$481,149
● Member Services	28%	\$242,560
● General Operating	16%	\$135,331
<b>TOTAL</b>		<b>\$859,040</b>



**MEMBER LIBRARIES**

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|--|-------------------------------------|---|
| A.O. Fox Memorial Hospital             | Delaware Valley Hospital            | NY Center for Agricultural Medicine & Health                                    |
| Alfred State College                   | Edith B. Ford Memorial Library      | NY Chiropractic College   |
| Alfred University                      | Elmira Business Institute           | NYS Academy of Fire Science   |
| Arnot Health                           | Elmira College                      | NYS College of Ceramics at Alfred   |
| Auburn Community Hospital              | Fenimore Art Museum                 | O'Connor Hospital   |
| BAE Systems                            | Finger Lakes Library System         | Otsego Northern Catskills BOCES   |
| Bassett Healthcare                     | Four County Library System          | Schuyler Hospital   |
| Big Flats Historical Society & Museum  | Genoa Historical Association        | Seneca Falls Historical Society   |
| Binghamton University Libraries        | George F. Johnson Memorial Library  | Seneca Falls Library  |
| Broome County Public Library           | Greater Oneonta Historical Society  | Seymour Public Library District   |
| Broome-Tioga BOCES                     | Greater Southern Tier BOCES         | Soldiers & Sailors Memorial Hospital  |
| Candor Free Library                    | Guthrie Healthcare System           | Southern Tier Library System  |
| Cayuga Community College               | Hartwick College                    | St. James Hospital  |
| Cayuga Medical Center                  | Historic Ithaca                     | St. Joseph's Hospital   |
| Cayuga-Onondaga BOCES                  | History Center in Tompkins County   | SUNY Broome   |
| Chemung County Library District        | Houghton College                    | SUNY Cortland   |
| Chenango Memorial Hospital             | Huntington Memorial Library         | SUNY Delhi  |
| Cornell University Library             | Hyde Hall                           | SUNY Oneonta  |
| Corning Community College              | Int'l. Motor Racing Research Center | Tompkins Cortland Community College   |
| Corning Inc.                           | Ira Davenport Memorial Hospital     | Tompkins County Public Library  |
| Corning Museum of Glass                | Ithaca College                      | Tompkins-Seneca-Tioga BOCES   |
| Cortland County Historical Society     | Jones Memorial Hospital             | UHS Wilson Medical Center   |
| Cortland Regional Medical Center       | Keuka College                       | Wells College   |
| Davis College                          | Lourdes Hospital                    | Yates County History Center   |
| Delaware-Chenango-Madison-Otsego BOCES | McGraw Historical Society           | <b>To view member libraries, please visit:</b>                                  |
| Delaware County Historical Association | Mt. Saviour Monastery               | <b><a href="http://srlc.org/Member-Directory">srlc.org/Member-Directory</a></b> |

**BOARD OF TRUSTEES MEMBERS**

- |   |  |
|---|--|
| <b>James Galbraith</b> , <i>President</i>     | Binghamton University                    |
| <b>Mark Smith</b> , <i>Vice President</i>     | Alfred University                        |
| <b>Sarah Glogowski</b> , <i>Treasurer</i>     | Finger Lakes Library System              |
| <b>Nicole Waskie-Laura</b> , <i>Secretary</i> | Broome-Tioga BOCES School Library System |
| <b>Camille Andrews</b>                        | Cornell University                       |
| <b>Fabina Benites</b>                         | Multicultural Resource Center            |
| <b>Megan Biddle</b>                           | Four County Library System               |
| <b>Cindy Buerkle</b>                          | DCMO BOCES School Library System         |
| <b>Keturah Cappadonia</b>                     | Southern Tier Library System             |
| <b>Kristin Dade</b>                           | Cornell University                       |
| <b>Carol Henderson</b>                        | Wells College                            |
| <b>Jean Jenkins</b>                           | Lourdes Hospital                         |
| <b>Marge Kappanadze</b>                       | Elmira College                           |
| <b>Fiona Patrick</b>                          | Corning, Incorporated                    |
| <b>David Stevick</b>                          | Houghton College                         |

**SCRLC STAFF**

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|---|--|
| <b>Mary-Carol Lindbloom</b> <i>Executive Director</i>                     | <b>Julia Corrice/Claire Lovell</b> <i>Digital Services Librarian</i> |
| <b>Molly Brown</b> <i>Outreach Services Librarian</i>                     | <b>Danna Harris</b> <i>Fiscal Services Manager</i>                   |
| <b>Diane Capalonga</b> <i>Service Center &amp; Administrative Manager</i> | <b>Jessica Philippe</b> <i>Member Engagement Librarian</i>           |