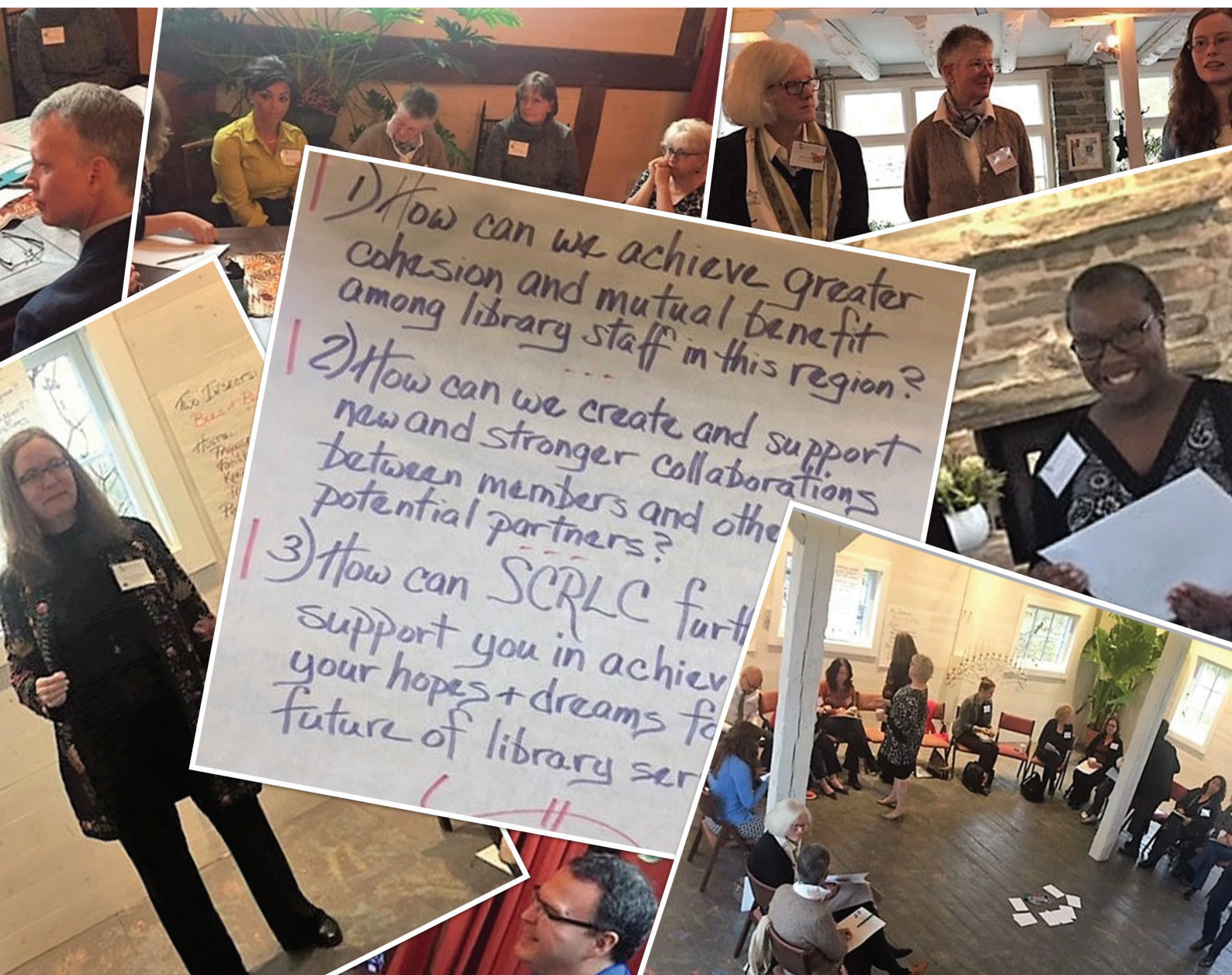




# South Central Regional Library Council

Make Smart Connections.



# ANNUAL REPORT 2018-2019



## ADVOCATING FOR OUR MEMBERS

**New York State Library Aid.** SCRLC staff and Awareness & Advocacy Advisory Committee (AAAC) members visited the region's 20 legislators at home and in Albany to advocate for restoration of library aid.

Thanks to a concerted effort by the library community, the 2019 NYS legislative session closed in June with the following successes:

- **Restored:** The Governor's \$5M cut was restored, keeping State Aid at \$96.6M, which was the 2018 funding level. Full funding in 2007 dollars is \$102.6M. In the final days of the session, construction aid for public libraries and public library systems was restored to \$34M.
- **Bullet Aid:** Shortly before our fiscal year ended, Assemblywoman Barbara Lifton secured \$15,000 for updating and expanding our digitization equipment.

## COMMUNICATING AND COLLABORATING

**Forty-five visits** were made to members, nearly half for training and consulting. SCRLC staff connected to members via email, phone, the weekly electronic newsletter, social media, and events.

**Focus groups.** Two focus group sessions were held for SUNY Delhi in April.

**Annual Meeting.** Carol Henderson, Director, Wells College Louis Jefferson Long Library, facilitated an Open Space Technology meeting to explore crucial questions surrounding SCRLC. The ideas generated continue to be used in planning and in practice.

**The Spirit Award** was presented to Camille Andrews, Emerging Literacies Librarian, Cornell University, Mann Library.

**Visits to SCRLC's virtual spaces** exceeded 150,000. Spaces included SCRLC's website; YouTube channel, LibGuides, Design 4 Learning @ WebJunction, and our New York Heritage collections.

**Individual member benefit statements** were distributed in December.

## SUSTAINING OUR ORGANIZATION

**SCRLC continued its participation** in the local ReBusiness Partners Program at Tompkins County Solid Waste, committing to the 4 R's-Reduce, Reuse, Recycle, and Rebuy.

**Wellness links and programming** for the year focused on various aspects of mental health.

## LEADING AND SUPPORTING INNOVATION

**Technology and Digitization Grant Awards.** In 2018, the SCRLC Board of Trustees awarded six grants to members totaling \$21,891, primarily using RBDB funds. The awards were as follows: \$12,132 to **Four County Library System** to enable three libraries--Gilbertsville Free Library, Smyrna Public Library, and Unadilla Public Library--to barcode and automate their collections; \$1,250 to **Binghamton University** to digitize Binghamton University College Newspapers, 1946-1974; \$2,028 to **Chemung County Library District** to digitize 56 microfilm rolls of Elmira newspapers including the Elmira Weekly Gazette (1835-1855), the Elmira Republican (1848-1885), and the Elmira Advertiser (1855-1880); \$700 to the **Edith B. Ford Memorial Library** to digitize print issues of the Ovid Gazette, 1983; \$3,101 to the **Fenimore Art Museum Research Library** to digitize 13 newspaper titles from Otsego, Delaware, Yates, and Chenango Counties, 1809-1909; and \$2,680 to **Ithaca College** to digitize 56 yearbooks and 153 issues of Ithaca College newspapers.

Visit <https://scrlc.org/Grant-information> for their final reports.

**Electronic Resources.** SCRLC provided to governing members EBSCO's Art & Museum Image Gallery, Consumer Health Complete, and Literary Reference Center; as well as OCLC's First Search / WorldCat Discovery base package at a discounted rate through a collaboration with the Central NY Library Resources Council. For a modest cost share fee, members collectively saved thousands of dollars in subscription fees.

**Virtual Reference.** SCRLC supported participation in the AskUs 24/7 virtual reference collaborative, enabling SCRLC libraries to offer point-of-need reference service to their users, while saving money. Participants were: **Broome Community College, Cayuga Community College, Cornell University, Houghton College, SUNY Cortland, SUNY Delhi, and Wells College.** Corning Community College joined toward the end of the year. Regional library users asked 3,936 questions; area librarians answered 1,026 questions.

## IMPROVING PATIENT OUTCOMES: THE HOSPITAL LIBRARY SERVICES PROGRAM (HLSP)

**Seventeen hospitals** participated in the HLSP program, receiving electronic resources, grants, interlibrary loan support, and consulting.

**Electronic Resources for Hospitals.** SCRLC served as a central agent for hospital library members' electronic resources, which included the New England Journal of Medicine and Stat!Ref. Five hospitals subscribed to a set of OVID journals.

**HLSP Grant Awards.** Collectively hospitals received \$14,961 in grant funding. 42% of the funds were spent on library books and journals; 23% on professional development, 21% on hardware/software, 10% on interlibrary loans, and 4% was spent on circuit services.





## CONNECTING TO OUR PAST THROUGH DIGITIZATION

**New York Heritage (NYH) Digital Collections.** Thirty-one members contributed 8,369 objects to NYH, 7,531 of which were uploaded to the Digital Public Library of America. Visit [www.nyheritage.org](http://www.nyheritage.org).

**CONTENTdm.** Membership in the NYH collaborative saved SCRLC participants over \$110,000 in associated fees for CONTENTdm, the digital collection management system used by NYH.

**NYS Historic Newspapers.** Members within SCRLC's 14 counties have contributed a total of 86 newspapers. Visit [www.nyhistoricnewspapers.org](http://www.nyhistoricnewspapers.org).

**Traveling Exhibits.** Eighteen libraries hosted the Women's Suffrage or Erie Canal traveling exhibits in 2018-2019. They showcase items from New York Heritage and DPLA and include a corresponding online exhibit. Both traveling exhibits remain available to host in 2019-2020.

**History Unbound LibGuide,** which was developed through a Teaching with Primary Sources award from the Library of Congress, was updated and was one of the most used of SCRLC's LibGuides at 1,296 visits. History Unbound features primary sources from New York Heritage, the Digital Public Library of America, and the Library of Congress.

**One paid digitization internship** was provided to facilitate recruitment into the library profession.

## RESOURCE SHARING

**Twenty-one academic libraries** received \$180,591 in Coordinated Collection Development Aid for Academic Libraries. Visit <https://scrlc.org/Services/CCDA> for more information.

**Resource Sharing Subsidy.** \$10,000 was distributed to 15 libraries in support of rapid delivery of interlibrary loan materials.

**SCRLC's Bibliographic & Referral Center (BARC),** which is out-sourced to Tompkins Cortland Community College handled 1,822 interlibrary loan requests. BARC is available to all members without full OCLC access. The Guidelines for using BARC were revised--for details visit <https://scrlc.org/Resource-Sharing>.

**Medical Information Services Program.** \$3,841 was distributed to members of all types to support interlibrary loan access to the NN/LM resource health sciences libraries. Visit <https://scrlc.org/site/view/1059> to learn more.

## ENGAGING A LEARNING COMMUNITY

**Learning Opportunities.** Fifty-one programs were held, attended by 904 learners. This included 21 customized training sessions held for library workers on such topics as hospital library resources, Board orientation, space planning, digitization, metadata, and cataloging. Inclusive libraries programming, the mental health series, and the academic libraries conference, which focused on open educational resources, were the best-attended events.

**On-Demand Learning.** Skillshare was added to the suite of learning in January with 17 learners by July. Our YouTube channel contains a large amount of educational information, ranging from diversity to resource sharing. Tech-Talk was sent weekly to the 400+ subscribers of scrlc-l. Since they were added to WebJunction this past year, the Design 4 Learning (D4L) modules have been used by 8,292 learners from all types of libraries in all States and around the world. To access the modules, visit WebJunction at [bit.ly/D4L-WJ](http://bit.ly/D4L-WJ).

## INCLUDING EVERYONE: SCRLC'S DIVERSITY, EQUITY, AND INCLUSION INITIATIVE.

**Committee:** The DEI task group became a standing advisory committee, with its purpose to develop and promote a diverse workforce within libraries, foster DEI in library policies, practices, programming, and services; and to promote, support, sponsor and celebrate DEI within and between libraries and their communities.

**Code of Conduct:** The DEI Advisory Committee drafted a Code of Conduct for SCRLC, which was recently approved by the Board of Trustees.

**DEI LibGuide:** The Committee developed a resource-rich LibGuide, which went live toward the end of the year with 112 views by close of the year.

**Programming:** Implicit Bias and Bystander Intervention training was held in November and the mental health series throughout the spring. In June the SCRLC community shared their initiatives around diversity, equity, and inclusion with each other and the New York Library Association.



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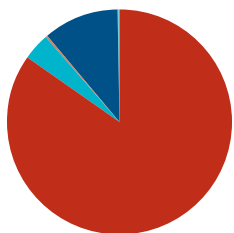


# SCRLC Annual Report 2018-2019

## FINANCIAL REPORT

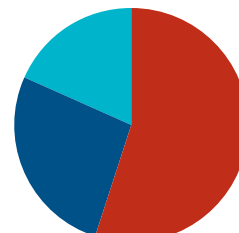
### RECEIPTS

● State & Federal Aid/Grants	85%	\$755,241
● Membership Dues	4%	\$35,965
● Interest	<1%	\$1,288
● Contracts And Fees	10 %	\$96,604
● Miscellaneous	<1%	\$2,272
<b>TOTAL</b>		<b>\$891,370</b>



### EXPENDITURES

● Salaries & Benefits	55%	\$477,543
● Member Services	27%	\$231,066
● General Operating	18%	\$156,500
<b>TOTAL</b>		<b>\$865,109</b>



## MEMBER LIBRARIES

A.O. Fox Memorial Hospital	Delaware Valley Hospital	NY Chiropractic College
Alfred State College	Edith B. Ford Memorial Library	NYS Academy of Fire Science
Alfred University	Elmira Business Institute	NYS College of Ceramics@Alfred
Arnot Health	Elmira College	O'Connor Hospital
Auburn Community Hospital	Fenimore Art Museum	Otsego Northern Catskills BOCES
BAE Systems	Finger Lakes Library System	Schuyler Hospital
Bassett Healthcare	Four County Library System	Seneca Falls Historical Society
Big Flats Historical Society & Museum	George F. Johnson Memorial Library	Seneca Falls Library
Binghamton University Libraries	Greater Oneonta Historical Society	Seymour Public Library District
Broome County Public Library	Greater Southern Tier BOCES	Soldiers & Sailors Memorial Hospital
Broome-Tioga BOCES	Guthrie Healthcare System	Southern Tier Library System
Candor Free Library	Hartwick College	St. James Hospital
Cayuga Community College	Historic Ithaca	St. Joseph's Hospital
Cayuga Medical Center	History Center in Tompkins County	SUNY Broome
Cayuga Onondaga BOCES	Houghton College	SUNY Cortland
Chemung County Library District	Huntington Memorial Library	SUNY Delhi
Chenango Memorial Hospital	Hyde Hall	SUNY Oneonta
Cornell University Library	Int'l. Motor Racing Research Center	Tompkins Cortland Community College
Corning Community College	Ira Davenport Memorial Hospital	Tompkins County Public Library
Corning Inc.	Ithaca College Library	Tompkins Seneca Tioga BOCES
Corning Museum of Glass	Jones Memorial Hospital	UHS Wilson Medical Center
Cortland County Historical Society	Keuka College	Wells College
Cortland Regional Medical Center	Lourdes Hospital	Yates County History Center
Davis College	McGraw Historical Society	Your Home Public Library
Delaware Chenango Madison Otsego BOCES	Mt. Saviour Monastery	To view member libraries, please visit:
Delaware County Historical Association	NY Center for Agricultural Medicine & Health	<a href="http://scrlc.org/Member-Directoy">scrlc.org/Member-Directoy</a>

## BOARD OF TRUSTEES MEMBERS

Camille Andrews	Cornell University
Megan Biddle	Four County Library System
Cindy Buerkle	DCMO BOCES School Library System
Keturah Cappadonia	Southern Tier Library System
Fabina Colon	Multicultural Resource Center
James Galbraith (President)	Binghamton University Libraries
Sarah Glogowski (Treasurer)	Finger Lakes Library System
Carol Henderson	Wells College
Jean Jenkins	Lourdes Hospital
Fiona Patrick	Corning Incorporated
Lyndsie Robinson	SUNY Oneonta
Mark Smith (Vice-President)	Alfred University
David Stevick	Houghton College
Nicole Waskie-Laura (Secretary)	Broome Tioga BOCES School Library System
Mary-Carol Lindbloom (Ex officio)	South Central Regional Library Council

## SCRLC STAFF

Mary-Carol Lindbloom <i>Executive Director</i>	Julia Corrice <i>Digital Services Librarian</i>
Jessica Philippe <i>Member Engagement Librarian</i>	Danna Harris <i>Fiscal Services Manager</i>
Molly Brown <i>Outreach Services Librarian</i>	Diane Capalongo <i>Service Center &amp; Administrative Manager</i>