



South Central Regional Library Council

Make Smart Connections.



ANNUAL REPORT 2017-2018



COLLABORATING ON ADVOCACY

New York State Library Aid. Thanks to a concerted effort by SCRLC’s staff, Awareness & Advocacy Committee, and the other Empire State Library Network Councils working in collaboration with the public and school library systems, the New York Alliance of Library Systems, the New York Library Association, and library advocates from around the State, the 2018 NYS legislative session had the following successes:

- Restored: The Governor’s \$4M cut was restored and another \$1M added, bringing State Aid to \$96.6M--the largest appropriation in a decade. Full funding is \$102.6M.
- Increased: Construction aid for public libraries and public library systems. In 2016, this aid had been \$14M; in 2017 it nearly doubled to \$24M and in 2018 increased to \$34M.
- Record Funding: The Legislature’s grants-in-aid program (“bullet aid”) saw record funding of \$6M.

Diversity, Equity, and Inclusion. A social justice summit was held in July 2017 in partnership with Binghamton University to address cultural competency, awareness, and strategies. A task group was established to develop a regional DEI plan. Accomplishments include the membership approving a diversity statement for the Bylaws, a diversity statement added to the *Employee Handbook* and website, a requirement to address diversity on technology & digitization grant applications, inclusive advertising for positions, and gender-free restroom signage.

COMMUNICATING WITH THE MEMBERSHIP

Twenty-two visits were made to members for training and consulting. SCRLC staff connected to members via email, phone, the weekly electronic newsletter, social media, and events.

Annual Meeting. Held in Seneca Falls, the Women’s Suffrage traveling exhibit launched. The program featured Dr. Sally Roesch Wagner and Dr. Susan Goodier, who curated the exhibit. Old Songs, Inc. provided a history of the movement through song.

Annual Awards. Gail Bardhan, Corning Museum of Glass Rakow Library, was presented with the SCRLC Library Worker of the Year. Adedoyin Adenuga, Houghton College and Connie Dalrymple, Guernsey Memorial Library received honorable mentions. Deborah Gagnon from Wells College was the recipient of the SCRLC Spirit Award. Southern Tier Library System received the Library Sustainability Award through the creation of the Rural Fiber Connection Project.

Visits to SCRLC’s virtual spaces exceeded 150,000, including SCRLC’s website, YouTube channel, LibGuides, and our New York Heritage collections.

Individual member benefit statements were distributed in early March.

LEADING AND SUPPORTING INNOVATION

Regional Bibliographic & Data Bases (RBDB) Grant Awards. In 2017, the SCRLC Board of Trustees awarded five RBDB grants to members, totaling \$20,000: **Binghamton University** (\$5000), to digitize the Max Reinhardt Collection; **Chemung County Library District** (\$2426.45), to digitize 37,040 pages of the Elmira Gazette from the collection of the Steele Memorial Library; **Edith B. Ford Memorial Library** (\$3150), to digitize a collection of selected items from the Willard Psychiatric Center Collection; **Houghton College** (\$2860.00), to digitize photographs from the Houghton College Archives; **Wells College** (\$6464), to catalog and digitize the Albert Leffingwell Collection, the Frances Folsom Cleveland Collection, the Victor Hammer Collection, the Ella Wells Stone Collection of Henry Wells Papers, and the Book Arts Collection. Visit <https://scrlc.org/Grant-information> for their final reports.

Electronic Resources. Electronic resources from EBSCO were provided to members: OmniFile Full Text, Art & Museum Image Gallery, Consumer Health Complete, and Literary Reference Center. OCLC’s First Search base package was provided at a discount achieved through collaborating with the Central NY Library Resources Council. For a modest cost share, members collectively saved thousands of dollars in subscription fees. Tech-Talk was also sent to the 400+ subscribers to scrlc-l.

Virtual Reference. SCRLC continued its consortial membership in the AskUs virtual reference collaborative, enabling SCRLC libraries to offer point-of-need reference service to their users, 24/7 while saving money. Participants were: **Broome Community College, Cayuga Community College, Cornell University, SUNY Cortland, SUNY Delhi, and Wells College.** Regional library users asked 3,484 questions; area librarians answered 2,672 questions. All SCRLC libraries/ library systems remained eligible to participate.

FACILITATING RESOURCE SHARING

Twenty-one academic libraries received a total of \$178,266 in Coordinated Collection Development Aid for Academic Libraries. Visit <https://scrlc.org/Services/CCDA> for information.

SCRLC’s Bibliographic & Referral Center (BARC), which is out-sourced to **Tompkins-Cortland Community College,** handled 1,938 interlibrary loan requests on behalf of members. Two of our 3 public library systems used BARC: **Four County Library System** and **Southern Tier Library System.**

Medical Information Services Program. \$5,542 was distributed to members of all types to support interlibrary loan access to the NN/LM resource health sciences libraries. Visit <https://scrlc.org/site/view/1059> to learn more about this program.

Resource Sharing Subsidy. \$3,545 was distributed to 12 libraries in support of rapid delivery of interlibrary loan materials.



CONNECTING TO OUR PAST THROUGH DIGITIZATION

New York Heritage (NYH) Digital Collections. There were four additional SCRLC NYH contributors, bringing our number of participants to 32. SCRLC members contributed 1,818 additional items to NYH, for a total of 19,326. Visit www.nyheritage.org.

CONTENTdm. Membership in the NYH collaborative saved SCRLC participants over \$110,000 in associated CONTENTdm fees. CONTENTdm is the digital collection management system used by NYH.

Digital Public Library of America. 4,234 items from SCRLC's NYH participants were added to the Digital Public Library of America. Visit DPLA at dp.la.

NYS Historical Newspapers. Each of SCRLC's 14 counties were represented, for a total of 82 listings. Visit www.nyhistoricalnewspapers.org.

Traveling Exhibits. SCRLC developed a Women's Suffrage traveling exhibit with funding from Humanities New York. By the end of June, the exhibit had circulated 12 times. SCRLC purchased a copy of the Erie Canal traveling exhibit from the Western NY Library Resources Council, which circulated 8 times. Online exhibits were created for both traveling exhibits to showcase content.

Teaching with Primary Sources. Items from New York Heritage and DPLA were used for a Teaching with Primary Sources grant, which included a two-day workshop and webinars for social studies teachers, school librarians, and cultural resource educators. The program focused on the social studies framework and updated History Unbound LibGuide to include grade levels. See the guide at <http://scrlc.libguides.com/historyunbound>. SCRLC promoted the LibGuide to teachers and school librarians throughout NY State.

Two paid digitization internships were provided to facilitate recruitment into the profession.

HOSPITAL LIBRARY SERVICES PROGRAM (HLSP)

Eighteen hospitals participated in HLSP receiving electronic resources, grants, and consulting.

Electronic Resources for Hospitals. SCRLC served as a central agent for hospital library members' electronic resources, which included the New England Journal of Medicine and Stat!Ref. Five hospitals subscribed to a set of OVID journals. The TDNet portal was implemented to aggregate resources and support hospitals without librarians.

HLSP Grant Awards. Collectively the hospitals received \$13,329 in grant funding. 55.9% of the funds was spent on various training materials, books, and journals; 31.6% was spent on electronic resources; 4.7% was spent on circuit services, and 7.8% was used to supplement their interlibrary loan funds.

ENGAGING A LEARNING COMMUNITY

Conducted Educational Services Needs Assessment, receiving 81 responses.

- Majority of respondents attended 1-5 workshops/webinars per year.
- Most preferred in-person workshops, though webinars remained popular.
- 70% were interested in a deeper experience, with pre and post readings.

684 library workers attended 52 learning opportunities (in-person or webinars). 48 SCRLC webinars were archived by the end of June with 4,667 views. While overall, the figures decreased due to fewer webinars, there was an increase in regional workshop attendance. Based on feedback from the membership, we focused more heavily on in-person workshops. Webinars attract attendees from all over while workshops primarily serve our region.

On-Demand Learning. Lynda.com had steady use with 35 learners. Skillshare joined the suite of learning in January with 9 learners by July. Our YouTube programs had 1,704 views (4,667 to date); there were 12,091 visits to SCRLC's 20 LibGuides.

Design 4 Learning (D4L). The final report was submitted to IMLS; the modules continue to be freely available on WebJunction and accessed by learners in all states and around the world, with New York State having most learners at 105. Visit bit.ly/D4L-WJ.

Customized Training. 32 sessions were held for 173 library workers on such topics as hospital library resources, Board orientation, space planning, digitization, metadata, cataloging, and oral histories.

Special Interest Groups. SIGs that began as Google Group online forums in 2017 included an Alma Discussion Group; Information Literacy, Reference & Instruction; and a Diversity, Equity, & Inclusion Special Interest Group joining the existing Library Assistants, Resource Sharing, and Coordinated Collection Develop for Academics.

SUSTAINING OUR ORGANIZATION

SCRLC participated in ReBusiness Partners Program at Tompkins County Solid Waste, committing to the 4 R's: Reduce, Reuse, Recycle, and Rebuy.

NYLA's Sustainability Group. SCRLC's member engagement librarian participated in this group and informed members via the newsletter of efforts and ideas.

Wellness links and programming on mindfulness for working healthy were offered.

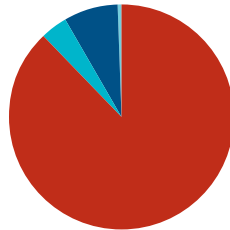


SCRLC Annual Report 2017-2018

FINANCIAL REPORT

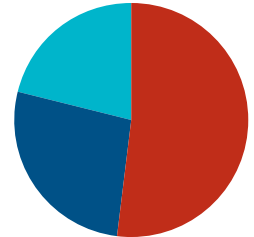
RECEIPTS

● State & Federal Aid/Grants	88%	\$793,459
● Membership Dues	4%	\$36,160
● Interest	<1%	\$1,021
● Contracts And Fees	8%	\$70,259
● Miscellaneous	<1%	\$2,547
TOTAL		\$903,446



EXPENDITURES

● Salaries & Benefits	52%	\$442,980
● Member Services	27%	\$226,559
● General Operating	21%	\$178,836
TOTAL		\$848,375



MEMBER LIBRARIES

A.O. Fox Memorial Hospital
 Alfred State College
 Alfred University
 Arnot Odgen Medical Center
 Auburn Community Hospital
 BAE Systems
 Bassett Healthcare
 Big Flats Historical Society & Museum
 Binghamton University Libraries
 Bright Hill Press
 Broome Community College
 Broome County Public Library
 Broome-Tioga BOCES
 Cayuga Community College
 Cayuga Medical Center
 Cayuga Onondaga BOCES
 Chemung County Library District
 Chenango Memorial Hospital
 Cornell University Library
 Corning Community College
 Corning Inc.
 Corning Museum of Glass
 Cortland County Historical Society
 Cortland Regional Medical Center
 Davis College
 Delaware Chenango Madison Otsego BOCES

Delaware County Historical Association
 Delaware Valley Hospital
 Edith B. Ford Memorial Library
 Elmira Business Institute
 Elmira College
 Elmira Psychiatric Center
 Fenimore Art Museum
 Finger Lakes Library System
 Four County Library System
 George F. Johnson Memorial Library
 Greater Oneonta Historical Society
 Greater Southern Tier BOCES
 Guthrie Healthcare System
 Hartwick College
 Historic Ithaca
 History Center of Tompkins County
 Houghton College
 Huntington Memorial Library
 Hyde Hall
 International Motor Racing Research Center
 Ira Davenport Memorial Hospital
 Ithaca College Library
 Jones Memorial Hospital
 Keuka College
 Lourdes Hospital
 McGraw Historical Society

Mt. Saviour Monastery
 NY Center for Agricultural Medicine & Health
 NY Chiropractic College
 NYS Academy of Fire Science
 NYS College of Ceramics@Alfred
 O'Connor Hospital
 Otsego Northern Catskills BOCES
 Schuyler Hospital
 Seneca Falls Historical Society
 Seneca Falls Library
 Soldiers & Sailors Memorial Hospital
 Southern Tier Library System
 St. James Hospital
 St. Joseph's Hospital
 SUNY Cortland
 SUNY Delhi
 SUNY Oneonta
 Tompkins Cortland Community College
 Tompkins Seneca Tioga BOCES
 UHS Wilson Medical Center
 Wells College
 Yates County History Center
 Your Home Public Library

To view member libraries, please visit scrlc.org/Member-Directoy

BOARD OF TRUSTEES MEMBERS

Camille Andrews
 Steven Bachman (2017)
 Megan Biddle (2018)
 Cindy Buerkle
 Keturah Cappadonia
 Jill Dixon (President 2018)
 Deborah Gagnon (Treasurer 2017)
 James Galbraith (Vice President 2018)
 Sarah Glogowski (President 2017, Treasurer 2018)
 Carol Henderson (2018)
 Jean Jenkins (Vice President 2017)
 Gregg Kiehl (2017)
 Charles O'Bryan (2017)
 Lyndsie Robinson (2018)
 Mark Smith
 David Stevick
 Nicole Waskie-Laura (Secretary 2018)

Cornell University
 Four County Library System
 Four County Library System
 DCMO BOCES School Library System
 Southern Tier Library System
 Binghamton University
 Wells College
 Corning Museum of Glass
 Finger Lakes Library System
 Wells College
 Lourdes Hospital
 Tompkins Cortland Community College
 SUNY Oneonta
 SUNY Oneonta
 Alfred University
 Houghton College
 Broome Tioga BOCES School Library System

SCRLC STAFF

Mary-Carol Lindbloom *Executive Director*
 Jessica Brooks *Member Engagement Librarian*
 Molly Brown *Outreach Services Librarian*

Julia Corrice *Digital Services Librarian*
 Danna Harris *Fiscal Services Manager*
 Diane Capalongo *Service Center & Administrative Manager*