**COLLABORATING ON ADVOCACY**

**New York State Library Aid.** Thanks to a concerted effort by SCRLC’s staff, Awareness & Advocacy Committee, and the other Empire State Library Network Councils working in collaboration with the public and school library systems, the New York Alliance of Library Systems, the New York Library Association, and library advocates from around the State, the 2018 NYS legislative session had the following successes:

- **Restored:** The Governor’s $4M cut was restored and another $1M added, bringing State Aid to $96.6M—the largest appropriation in a decade. Full funding is $102.6M.
- **Increased:** Construction aid for public libraries and public library systems. In 2016, this aid had been $14M; in 2017 it nearly doubled to $24M and in 2018 increased to $34M.
- **Record Funding:** The Legislature’s grants-in-aid program (“bullet aid”) saw record funding of $6M.

**Diversity, Equity, and Inclusion.** A social justice summit was held in July 2017 in partnership with Binghamton University to address cultural competency, awareness, and strategies. A task group was established to develop a regional DEI plan. Accomplishments include the membership approving a diversity statement for the Bylaws, a diversity statement added to the Employee Handbook and website, a requirement to address diversity on technology & digitization grant applications, inclusive advertising for positions, and gender-free restroom signage.

**LEADING AND SUPPORTING INNOVATION**

**Regional Bibliographic & Data Bases (RBDB) Grant Awards.** In 2017, the SCRLC Board of Trustees awarded five RBDB grants to members, totaling $20,000: Binghamton University ($5000), to digitize the Max Reinhardt Collection; Chemung County Library District ($2426.45), to digitize 37,040 pages of the Elmira Gazette from the collection of the Steele Memorial Library; Edith B. Ford Memorial Library ($3150), to digitize a collection of selected items from the Willard Psychiatric Center Collection; Houghton College ($2860.00), to catalog and digitize the Albert Leffingwell Collection, the Frances Folsom Cleveland Collection, the Victor Hammer Collection, the Ella Wells Stone Collection of Henry Wells Papers, and the Book Arts Collection. Visit https://scrlc.org/Grant-information for their final reports.

**Electronic Resources.** Electronic resources from EBSCO were provided to members: OmniFile Full Text, Art & Museum Image Gallery, Consumer Health Complete, and Literary Reference Center. OCLC’s First Search base package was provided at a discount achieved through collaborating with the Central NY Library Resources Council. For a modest cost share, members collectively saved thousands of dollars in subscription fees. Tech-Talk was also sent to the 400+ subscribers to scrlc-l.

**Virtual Reference.** SCRLC continued its consortial membership in the AskUs virtual reference collaborative, enabling SCRLC libraries to offer point-of-need reference service to their users, 24/7 while saving money. Participants were: Broome Community College, Cayuga Community College, Cornell University, SUNY Cortland, SUNY Delhi, and Wells College. Regional library users asked 3,484 questions; area librarians answered 2,672 questions. All SCRLC libraries/library systems remained eligible to participate.

**COMMUNICATING WITH THE MEMBERSHIP**

**Twenty-two visits** were made to members for training and consulting. SCRLC staff connected to members via email, phone, the weekly electronic newsletter, social media, and events.

**Annual Meeting.** Held in Seneca Falls, the Women’s Suffrage traveling exhibit launched. The program featured Dr. Sally Roesch Wagner and Dr. Susan Goodier, who curated the exhibit. Old Songs, Inc. provided a history of the movement through song.

**Annual Awards.** Gail Bardhan, Corning Museum of Glass Rakow Library, was presented with the SCRLC Library Worker of the Year. Adedoyin Adenuga, Houghton College and Connie Dalrymple, Guernsey Memorial Library received honorable mentions. Deborah Gagnon from Wells College was the recipient of the SCRLC Spirit Award. Southern Tier Library System received the Library Sustainability Award through the creation of the Rural Fiber Connection Project.

**Visits to SCRLC’s virtual spaces** exceeded 150,000, including SCRLC’s website, YouTube channel, LibGuides, and our New York Heritage collections.

**Individual member benefit statements** were distributed in early March.

**FACILITATING RESOURCE SHARING**

**Twenty-one academic libraries** received a total of $178,266 in Coordinated Collection Development Aid for Academic Libraries. Visit https://scrlc.org/Services/CCDA for information.

**SCRLC’s Bibliographic & Referral Center (BARC),** which is out-sourced to Tompkins-Cortland Community College, handled 1,938 interlibrary loan requests on behalf of members. Two of our 3 public library systems used BARC: Four County Library System and Southern Tier Library System.

**Medical Information Services Program.** $5,542 was distributed to members of all types to support interlibrary loan access to the NN/LM resource health sciences libraries. Visit https://scrlc.org/site/view/1059 to learn more about this program.

**Resource Sharing Subsidy.** $3,545 was distributed to 12 libraries in support of rapid delivery of interlibrary loan materials.
CONNECTING TO OUR PAST THROUGH DIGITIZATION

**New York Heritage (NYH) Digital Collections.** There were four additional SCRLC NYH contributors, bringing our number of participants to 32. SCRLC members contributed 1,818 additional items to NYH, for a total of 19,326. Visit www.nyheritage.org.

**CONTENTdm.** Membership in the NYH collaborative saved SCRLC participants over $110,000 in associated CONTENTdm fees. CONTENTdm is the digital collection management system used by NYH.

**Digital Public Library of America.** 4,234 items from SCRLC’s NYH participants were added to the Digital Public Library of America. Visit DPLA at dp.la.

**NYS Historical Newspapers.** Each of SCRLC’s 14 counties were represented, for a total of 82 listings. Visit www.nyhistoricnewspapers.org.

**Traveling Exhibits.** SCRLC developed a Women’s Suffrage traveling exhibit with funding from Humanities New York. By the end of June, the exhibit had circulated 12 times. SCRLC purchased a copy of the Erie Canal traveling exhibit from the Western NY Library Resources Council, which circulated 8 times. Online exhibits were created for both traveling exhibits to showcase content.

**Teaching with Primary Sources.** Items from New York Heritage and DPLA were used for a Teaching with Primary Sources grant, which included a two-day workshop and webinars for social studies teachers, school librarians, and cultural resource educators. The program focused on the social studies framework and updated History Unbound LibGuide to include grade levels. See the guide at http://scrlc.libguides.com/historyunbound. SCRLC promoted the LibGuide to teachers and school librarians throughout NY State.

**Two paid digitization internships** were provided to facilitate recruitment into the profession.

ENGAGING A LEARNING COMMUNITY

**Conducted Educational Services Needs Assessment,** receiving 81 responses.
- Majority of respondents attended 1-5 workshops/webinars per year.
- Most preferred in-person workshops, though webinars remained popular.
- 70% were interested in a deeper experience, with pre and post readings.

**684 library workers attended 52 learning opportunities** (in-person or webinars). 48 SCRLC webinars were archived by the end of June with 4,667 views. While overall, the figures decreased due to fewer webinars, there was an increase in regional workshop attendance. Based on feedback from the membership, we focused more heavily on in-person workshops. Webinars attract attendees from all over while workshops primarily serve our region.

**On-Demand Learning.** Lynda.com had steady use with 35 learners. Skillshare joined the suite of learning in January with 9 learners by July. Our YouTube programs had 1,704 views (4,667 to date); there were 12,091 visits to SCRLC’s 20 LibGuides.

**Design 4 Learning (D4L).** The final report was submitted to IMLS; the modules continue to be freely available on WebJunction and accessed by learners in all states and around the world, with New York State having most learners at 105. Visit bit.ly/D4L-WJ.

**Customized Training.** 32 sessions were held for 173 library workers on such topics as hospital library resources, Board orientation, space planning, digitization, metadata, cataloging, and oral histories.

**Special Interest Groups.** SIGs that began as Google Group online forums in 2017 included an Alma Discussion Group; Information Literacy, Reference & Instruction; and a Diversity, Equity, & Inclusion Special Interest Group joining the existing Library Assistants, Resource Sharing, and Coordinated Collection Develop for Academics.

HOSPITAL LIBRARY SERVICES PROGRAM (HLSP)

**Eighteen hospitals** participated in HLSP receiving electronic resources, grants, and consulting.

**Electronic Resources for Hospitals.** SCRLC served as a central agent for hospital library members’ electronic resources, which included the New England Journal of Medicine and StatRef. Five hospitals subscribed to a set of OVID journals. The TDNet portal was implemented to aggregate resources and support hospitals without librarians.

**HLSP Grant Awards.** Collectively the hospitals received $13,329 in grant funding. 55.9% of the funds was spent on various training materials, books, and journals; 31.6% was spent on electronic resources; 4.7% was spent on circuit services, and 7.8% was used to supplement their interlibrary loan funds.

SUSTAINING OUR ORGANIZATION

**SCRLC participated in ReBusiness Partners Program at Tompkins County Solid Waste,** committing to the 4 Rs: Reduce, Reuse, Recycle, and Rebuy.

**NYLA’s Sustainability Group.** SCRLC’s member engagement librarian participated in this group and informed members via the newsletter of efforts and ideas.

**Wellness links and programming** on mindfulness for working healthy were offered.
**SCRLC Annual Report 2017-2018**

### Financial Report

#### Receipts
- **State & Federal Aid/Grants**: 88% $793,459
- **Membership Dues**: 4% $36,160
- **Interest**: <1% $1,021
- **Contracts And Fees**: 8% $70,259
- **Miscellaneous**: <1% $2,547

**Total**: $903,446

#### Expenditures
- **Salaries & Benefits**: 52% $442,980
- **Member Services**: 27% $226,559
- **General Operating**: 21% $178,836

**Total**: $848,375

### Member Libraries

- A.O. Fox Memorial Hospital
- Alfred State College
- Alfred University
- Arnot Odgen Medical Center
- Auburn Community Hospital
- BAE Systems
- Bassett Healthcare
- Big Flats Historical Society & Museum
- Binghamton University Libraries
- Bright Hill Press
- Broome Community College
- Broome County Public Library
- Broome-Tioga BOCES
- Cayuga Community College
- Cayuga Medical Center
- Cayuga Onondaga BOCES
- Chemung County Library District
- Chenango Memorial Hospital
- Cornell University Library
- Corning Community College
- Corning Inc.
- Corning Museum of Glass
- Cortland County Historical Society
- Cortland Regional Medical Center
- Davis College
- Delaware Chenango Madison Otsego BOCES
- Delaware County Historical Association
- Delaware Valley Hospital
- Edith B. Ford Memorial Library
- Elmira Business Institute
- Elmira College
- Elmira Psychiatric Center
- Fenimore Art Museum
- Finger Lakes Library System
- Four County Library System
- George F. Johnson Memorial Library
- Greater Oneonta Historical Society
- Greater Southern Tier BOCES
- Guthrie Healthcare System
- Hartwick College
- Historic Ithaca
- History Center of Tompkins County
- Houghton College
- Huntington Memorial Library
- Hyde Hall
- International Motor Racing Research Center
- Ira Davenport Memorial Hospital
- Ithaca College Library
- Jones Memorial Hospital
- Keuka College
- Lourdes Hospital
- McGraw Historical Society
- Mt. Saviour Monastery
- NY Center for Agricultural Medicine & Health
- NY Chiropractic College
- NYS Academy of Fire Science
- NYS College of Ceramic@Alfred
- O'Connor Hospital
- Otsego Northern Catskills BOCES
- Schuyler Hospital
- Seneca Falls Historical Society
- Seneca Falls Library
- Soldiers & Sailors Memorial Hospital
- Southern Tier Library System
- St. James Hospital
- St. Joseph's Hospital
- SUNY Cortland
- SUNY Delhi
- SUNY Oneonta
- Tompkins Cortland Community College
- Tompkins Seneca Tioga BOCES
- UHS Wilson Medical Center
- Wells College
- Yates County History Center
- Your Home Public Library

To view member libraries, please visit scrlc.org/MemberDirectory

### Board of Trustees Members

- **Camille Andrews**: Cornell University
- **Steven Bachman**: Four County Library System
- **Megan Biddle**: Four County Library System
- **Cindy Buerkle**: DCMO BOCES School Library System
- **Keturah Cappadonia**: Southern Tier Library System
- **Jill Dixon**: Binghamton University
- **Deborah Gagnon**: Wells College
- **James Galbraith**: Corning Museum of Glass
- **Sarah Glogowski**: Finger Lakes Library System
- **Carol Henderson**: Wells College
- **Jean Jenkins**: Lourdes Hospital
- **Gregg Kiehl**: Tompkins Cortland Community College
- **Charles O'Bryan**: SUNY Oneonta
- **Lyndsie Robinson**: SUNY Oneonta
- **Mark Smith**: Alfred University
- **David Stevick**: Houghton College
- **Nicole Waskie-Laura**: Broome Tioga BOCES School Library System
- **Julia Corrince**: Digital Services Librarian
- **Danna Harris**: Fiscal Services Manager
- **Diane Capalongo**: Service Center & Administrative Manager

### SCRLC Staff

- **Mary-Carol Lindbloom**: Executive Director
- **Jessica Brooks**: Member Engagement Librarian
- **Molly Brown**: Outreach Services Librarian
- **Julia Corrince**: Digital Services Librarian
- **Danna Harris**: Fiscal Services Manager
- **Diane Capalongo**: Service Center & Administrative Manager

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