



**SCRLC Advisory Committee on Information Technologies and Services
Friday, February 28, 2020 3:00 PM
Zoom Room**

NOTES

Present: Doyin Adenuga, Houghton College; Erika Jenns, Southern Tier Library System; Peter McCracken, Cornell University; Susanna Van Sant, Tompkins Cortland Community College; SCRLC: Julia Corrice, Mary-Carol Lindbloom. **Excused:** Suellen Christopoulos-Nutting, Matthew Koppel, and Mary Kay Welgoss.

Welcome & Review of Notes. No revisions.

Design Team. SCRLC seeks a volunteer from this committee to serve on SCRLC's 2021-2026 Plan of Service Design Team. Some caveats:

- First meeting in April, full-day workshop w/food;
- The rest of the work will be done online, probably one meeting per month (team to decide what they need);
- Just a one-year commitment;
- Peter McCracken is interested but not prepared to commit right now;
- Erika Jenns is also tentatively interested.

RBDB 2020.

Grant Snafu. Julia discovered another on-time grant application that got caught in the SCRLC spam filter (SUNY Cortland). If it had been reviewed with the original group, the outside review panel would have recommended funding it at least partially. As director, Mary-Carol could theoretically move funds to cover this, since it is under 10%. But, for transparency and because they approved the other grant applications, she feels the need to get Board approval for this application as well, before moving the funds. ACITS discussed how to revise the submission process in the future to avoid such occurrences. Suggestion: Have the initial submission through a Google form, then follow-up via email. SCRLC would be responsible for letting everyone know that submissions had been received. Add a line to the application form indicating to contact SCRLC if they do not hear back from us within a week. Recommendation Re: SUNY Cortland's proposal: Take it to the Board for approval as per the outside review panels recommendation.

Electronic Resources Trials. The survey was sent to all governing SCRLC members including the 3 public library systems and six school library systems -- reaching around 500 libraries altogether. Only 21 responses were received. The academics weighed in most heavily. FirstSearch would be very expensive without the SCRLC regional subscription, so SCRLC should keep. The Library Science resources we demoed would not be appropriate for RBDB since they do not help the end users as much.

Should we try Ethnic Newswatch and forgo Literary Reference Center?

Doyin - Consumer Health Complete might reach the greatest population and seems very important at this time. Mary-Carol mentioned that CHC is paid for out of MISP funds and could end up being dropped in the current funding environment. We've never received marketing material in the languages available (Simplified Chinese, Spanish, and Vietnamese) despite having specifically asked for it. There is duplication with MedlinePlus.gov, so if that happens, we'll promote Medline and PubMed more extensively.

Julia indicated that CHC has the least use compared to FirstSearch and Literary Reference Center and expressed concern that the main response to the survey was from academics—there was underrepresentation from publics and schools. If we move to Ethnic Newswatch, will schools find this useful? Our RBDB subscriptions must be relevant across library type. Should we make more personal, direct contact with schools & publics to get their feedback? Erika offered to talk to a representative sample of her membership to make sure they are on board with the change.

A broader question is whether or not funding electronic resources is the best use of RBDB funds.

Erika suggested reaching out to members to see if they are the best use of our funds—or the right databases.

Mary-Carol indicated that we would not save money through Ethnic Newswatch—it was quoted at pretty much the same price as LRC (though the purpose was more to align with SCRLC values than to save money). She also indicated that if we weren't funding the databases, we would have more funds to put towards grants awarded to libraries and innovative projects.

Julia - The general public wants to use Google. They do not want to use databases to find what they need even if they provide better information. It is too many clicks.

Dolphin Cove Discussion. Mary-Carol indicated that there is \$10,000 available this fiscal year for the project. The concept grew out of Shark Tank, but dolphins are friendlier and more collaborative. We want a focus on collaboration.

Should have a studio audience? Yes.

Doyin - what is the rough anticipated attendance? Mary-Carol: 30? Maybe we combine it with the dig lab open house. Doyin: It will help to have a rough idea of who will attend.

Peter – it is most important to make sure we get enough proposals to make it work. We need to focus the most energy into getting the word out to as many potential submitters as possible.

Mary-Carol - Public Library & School Library Systems could sign on as partners so that those who are not direct SCRLC members could participate.

Mary-Carol - Let's say we get 15 proposals - how do we decide which 10 can present?

Peter - The organizing committee would choose the 10.

Mary-Carol – The organizing committee is yet to be determined, but can include ACITS members and Board members.

Doyin - How do we encourage more people to participate? Do we give higher amounts to a few winners? Fund multiple projects at lower amounts?

Mary-Carol – Good question. If someone applies and doesn't get funding, depending on the project they could apply during the regular RBDB grant round.

Peter - It would be a neat way of discovering future projects.

Mary-Carol - Re: form--add a line for how much the project seeks in funding? (Agreed)

Event date is May 21st; send out call for proposals on March 13 or 16 (after Board meeting). Need proposals submitted by 4/24/2020. We will accept submissions via a Google Form (ask Jessica to develop).

Digital Services Program Update.

New York Heritage. Julia - NYH frontend is migrating to Drupal 8 this year. Julia's successor will be involved in this process. Hopefully there will be minimal service interruptions. The current site will stay up until the beta site is fully tested. ACITS and DAC may be asked to test the beta version of the site.

Mary-Carol - Will this be WSAG2 compliant? Julia will ask Ryan.

Julia - The backend of the site is still CONTENTdm, which will not change.

Digital Preservation Survey. Julia - Overall, we got a pretty good response. There was a good representation of academics, historical societies, publics, etc. The survey revealed that people are aware of digital preservation issues but they do not have enough resources or knowledge on hand to address it. ACITS members can review responses through the link shared.

In sum, people would be doing more with digital preservation if they had the knowledge/other support to do it.

Respondents want education and consulting support from SCRLC.

Training needs - File naming conventions are not being used. Many respondents don't know what fixity checks are.

Responses also illuminated how disconnected libraries are from their IT departments. How do we bridge gaps between these two staff groups?

Only two orgs in our region have digital preservation programs - Cornell & Binghamton.

History Forge. Julia did not have an update at this point. She's working with the history center to develop a metadata profile for the project, which is a two-year grant. This will help standardize the metadata. Julia will stay on with this project as the metadata advisor. She hopes that other organizations can pick up the project after the grant funds run out. The project will live on GitHub.

Data Carpentries. Julia is a Data Carpentries fellow, and will remain so. They have a training coming up March 5-6 in Cortland. More trainings to come from this project.

Symposium - June 19th, Colgate University - Addressing questions about data literacy.

Digital Services Librarian Position. Mary-Carol said they are receiving a lot of applications. Interviewing will begin in March. She hopes to have the new person on board in May.

Programs/conference/innovations of interest? Peter mentioned a conference he recently attended.

Around the Table

Erika is in the throes of annual reports from STLS's 48 member libraries.

Susanna - had a whole college education day yesterday, talked about student retention. They continue to adjust to PRIMO—new releases each month make the learning curve steep.

Doyin - working on migration to LibAnswers from QuestionPoint.

Peter - Folio project. Implementing Folio eResources management module.

Notes taken by Erika.