



Resource Sharing Advisory Committee Meeting

10:30am-11:30am Thursday, November 30, 2017
Meeting Notes

Present: Ben Hogben, Virgilio Pinto, Ithaca College; Gregg Kiehl, Tompkins Cortland Community College, Noah Roth, SUNY Broome, Elise Thornley, Binghamton University, Caitlin Finlay, Cornell University. **Excused:** Lorie Brown, STLS, Sarah Shank, Ithaca College
Ex Officio: Ginger Trow.

2017-2018 Committee Goals: Ginger reviewed the committee's goals for 2017 and mentioned some items that should be part of 2018's goals. These include the resource sharing conference, which SCRLC and CLRC jointly decided to push into the spring. Last year we produced this conference in November. Some other activities that were discussed at the All Committee Meeting were issues around ELD, providing updates and training for OCLC's new ILL products and ILS migrations, and evaluating the resource sharing subsidy grant. Regarding the resource sharing subsidy, members thought the program was valuable in helping defray shipping costs. One question was whether the subsidy grant funds could be put towards some kind of resource sharing project or if libraries receiving the grants could have more flexibility in terms of how they could use the award. If we opened up the usage of the funds, however, that would affect the calculation of the amounts (currently \$1.40 per item). Perhaps a smaller library that would receive limited funds under the current scenario and model might be eligible to receive more funding if it had a specific initiative or resource sharing project. Ginger asked the committee what they thought of the application process and there was general agreement that it was pretty straightforward.

ILL Training Program Update: With the new OCLC ILL products, Tipasa, and Worldshare ILL, and the ILS platform upgrades many libraries are making, the question of how much and what kind of training should be offered this coming year. Ben suggested that we poll the members and ask them what kinds of problems they expect to be facing in the next 2-3 years, and decide what to offer based on their feedback. SCRLC could reach out to members with a survey or through the resource sharing listserv. Noah said he definitely supports the idea of offering Tipasa guidance training. The OCLC Tipasa community listserve is providing a steady stream of issues and questions posted by new users. Ginger asked if we knew of any schools or libraries in our membership using Tipasa now. Caitlin and Gregg mentioned that right now the only functionality is what's out of the box, and only small volume libraries are using it now because it doesn't have any rapid integration and the functionality is fairly limited. OCLC isn't offering any extensive training at this point. It's rolling the product out in stages and only to those libraries who are a fit with the product's current functionality right now. Caitlin thinks OCLC is working closely with each individual library instead of offering broad set of training classes for new users. She also said that right now libraries that were only very basic or limited ILLiad users are being brought over to Tipasa. More sophisticated ILLiad users have not been transitioned yet. Ben suggested that it would be interesting to find a library that's using Tipasa but is not one of the OCLC-sponsored institutions. They might provide more "unfiltered" assessments, advice, and less "cheerleading." Caitlin is on the phase two advisory team, which is not a group of

institutions using the new product. There may be a public list of libraries using it. The Tipasa community board might be a good place to find some of these “reference” customers. Ginger has been lurking on the Tipasa community board, so maybe she can try to recruit some customers to discuss their experiences. Caitlin suggested we limit our library categories; probably the libraries are all really small right now, and probably some are Worldshare users as well. Ginger said she didn’t know how many of our members are Worldshare users. In terms of the ILS migration, Noah said the meeting at Ithaca that Ben put on was very helpful. There were actually eight people working on the migration at Ithaca. And Noah’s library has a staff of five full time librarians. Ben suggested that his technical specialist, Dan Taylor, has a good technical overview presentation of the implementation process that could be delivered as a webinar. Ginger will follow up with him. Elise said that she might be able to find what the migration schedule is for the Alma rollout. She thinks it might be 2019 before the rollout is completed. The SUNY task force is going to vote on the support model mid-December. After that, perhaps it will be possible to have someone from that office present. Ginger investigated the type of training offered at the system level; in particular, she talked to Lorie about the training she provides to new library staff in the STLS community. Ginger also thought about recording personal anecdotes or interviews of ILL staff from a variety of types of libraries and linking these into the resources sharing libguide. Ginger also inquired about IDS scholarships, and whether SCRLC should investigate using funds to underwrite a few scholarships for SCRLC members to attend the IDS conference.

New Business: Elise Thornley is in the process of hiring a graduate student to identify a potential campus delivery service for faculty and possibly also bringing the ILL delivery service into the department. Ginger mentioned some challenges of recruiting more participants into ELD because the price is prohibitive for smaller libraries. Elise mentioned that they have been tracking delivery and noticed that the service to Binghamton has improved substantially. TC3, Broome and Binghamton all use ELD. Gregg said they have a good current driver. There are occasionally glitches, but for the most part things have been operating smoothly.

Around the Table: Everyone working in academics is dealing with end-of-the-semester issues. Elise has been working to improve her system at Binghamton, including purging older ILLiad requests pre-2012 to help improve server performance. Broome is preparing for the Alma transition and planning for the worst-case scenario because the last transition didn’t go as well as anticipated. They now have a systems person, though, which should help. And they will now be able to implement modules that they were unable to with Aleph. Virgilio has been working to improve his workflow as a result of Ithaca’s move to Alma. Ben has been spending a lot of time getting Alma add-on modules, which have been created by IDS, to work. Alma has changed the way to work in resource sharing, not necessarily in a positive way, so they are working through those issues. Gregg reported that BARC traffic has been pretty steady over the last few months. TC3 is also dealing with end of semester requests from students.