

Resource Sharing Advisory Committee Meeting

SCRLC Office; Zoom Room <u>https://zoom.us/j/924611225</u> Tuesday, December 4, 2018 1:00 PM

Notes

Present: Virgilio Pinto (Ithaca College)—Chair; Caitlin Finlay (Cornell University); Ben Hogben, Sarah Shank (Ithaca College); Elise Thornley (Binghamton University); Mary-Carol Lindbloom & Molly Brown, SCRLC.

Excused: Lorie Brown (STLS); Gregg Kiehl (TC3); Noah Roth, SUNY Broome.

October Committee Meeting Minutes: Approved.

All Committee Meeting/Workshop:

- All who were able to be there believed it was well attended (33 participants).
- Evaluations were positive.
- ACITS will look into "Shark Tank/Guppy Tank" responses
- Education Services Advisory Committee will work on Continuing Education ideas.

Resource Sharing Subsidy:

- The numbers that appeared "off" for Interlibrary Loan statistics have been rectified, save for one library. Mary-Carol will be meeting with the new director of the library in January and will discuss this with her. They had not applied for a subsidy.
- Committee recommends having an up to/including "cap" on subsidy for 1,000 requests.
- If we have additional funds for subsidies next year, we may be able to offer this to larger institutions, depending on the amount of money we have available.
- The committee also recommends that unless needed for analyzing ILL stats for changes in the future, for the subsidy, or because they receive MISP EFTS funds, we no longer ask member libraries to report these. This does not affect the Membership Expectations policy that was revised this past year.

<u>Survey for Resource Sharing/ILL/On-site Borrowing Agreements</u>: The committee reviewed the draft survey and developed these suggestions, which Molly will edit and send out to the committee. Once the changes have been made and all agree, Molly will send it out, so that we may begin looking at responses prior to the next meeting.

- Change introduction use December 20 as deadline It could be extended if we do not receive many responses.
- Question 3: change to a range question, incorporating collective staff hours in ILL/RS. Make it a greater or less scale for hours/week.
- Question 4: redundant, confusing. Eliminate

- Question 5: change "system" to "system<u>s</u>"; correct Tipasa spelling, add CLIO and Relais as choices.
- Question 6: change option from "explaining copyright to users" to simply "Copyright"
- Question 7: change all wording in survey that uses "Reciprocal Borrowing/Agreements" to "On-site borrowing agreements"
- Question 8: change wording in question to "which patrons are eligible?" to give us better data
- Question 9: add a "maybe" choice and ask that respondents specify as to why
- Question 10: Add this question "if you are interested in participating in on-site borrowing agreements, what are the obstacles you face?"
- Question 12: change question to "what else would be helpful for us (SCRLC) to know about your library's Resource Sharing/ILL work?"
- Add "for filling out this survey, you may be entered in a drawing for an Amazon gift card" (amount to be determined). Ask for emails from those who wish to be included in this.

Resource Sharing LibGuide: The committee agreed it was ready to be published (note: it has been).

Tipasa and ILLiad (Ben):

- OCLC renewed with Atlas. ILLiad now in 9.0 with 9.1 on the way. It is not going anywhere soon, which is a relief for those who thought they would have to migrate.
- Caitlin shared that Atlas is asking for feedback on how they can improve ILLiad. The link to the site is here: <u>https://uservoice.atlas-sys.com/forums/581665-illiad-ideas?fbclid=lwAR092B3znkSLbLMaJwqhHUpi-qur8IYSsl1qVhZ-zb9GlpafxCAe_wGLoGc</u>

2019 Activities:

- Continue the mentoring/coaching ILL program conversation, especially once we get survey results back and can see where the issues are.
- Continue working on supporting those with Tipasa
- Committee agreed to host a User's Group meeting once a year, but perhaps a full day session, rather than a half-day. Between late September and mid-October seem to be the best time for people to attend.

Around the Table:

Elise – Binghamton has changed their public interface to only Primo. Library staff use Aleph at the back-end. Binghamton will switch from Aleph to Alma with the other SUNYs next year.

Notes taken by Molly Brown