



Resource Sharing Advisory Committee Meeting January 17, 2023

Minutes

Present – Virgilio Pinto (Ithaca College)—Chair, Lorie Brown (STLS), Ben Hogben (Ithaca College), Deb Geier (FLLS) Sarah Shank (Ithaca College), Elise Thornley (Binghamton University), Caitlin Finley (Cornell University), Lucy Yang (Tompkins Cortland Community College), ex officio - Christine Brown, Mary-Carol.

Excused – Erin Williams (SUNY Broome Community College)

Welcome and Introductions – Everyone introduced themselves. Deb mentioned that FLLS re-started ILL in August 2022.

September Meeting Minutes – The notes from the September 12, 2022 meeting were reviewed; no changes were made.

2022-2023 Activities

The activities are complete or in progress.

Interlibrary Loan (ILL)

- **BARC Update** – Mary-Carroll gave a brief history of BARC beginning with the transition from Rochester Regional Library Council's staff person to SUNY Broome to TC3 in 2016. Volume until 2017 tended to be around 300 requests per year, with an outlier of 603 in 2009. For due diligence, the SCRLC Board sent the contract out for (every 4 years), and in 2016 BARC moved to TC3. The volume for BARC increased significantly in 2017 when STLS joined (this was expected). Volume started falling from 1822 requests in 2018-2019 to 190 at the height of the pandemic. It has started to rebound, with 1009 requests in 2021-2022.

Lucy added that it's been awesome working with Lorie Brown at STLS. She also mentioned that the unfilled requests from public libraries are reflective of the fact that some requests are pretty obscure and sometimes the same request will be received from more than one library due to the fact that many people don't understand how ILL works so they go from one library to another requesting the same item. (Note that the fill rate for BARC runs between 75% and 83%). Lucy then mentioned that they have been engaging in staff training and also, they developed guides for ILL use. Lorie also mentioned that there has been

significant turnover in library staff (around 50%) since the pandemic with some retiring, some moving into different library positions and others moving on to different fields or starting their own business/organization.

Mary-Carol noted that while BARC has gone out for bidding, it has become complex to operate, and is this the best use of everyone's time. There is a training curve in using the systems including ALMA. She asked for input on whether the BARC contract should keep going out for bid or continue with TC3 until further notice. Lucy mentioned that there are many changes occurring at the area colleges including Cortland is now a University and BU has modified its relationship with Broome Community College (clarified by Elise). Ben asked if there was a requirement in the bylaws about bids for BARC. Mary-Carol indicated that there is no requirement to send it out for bids. The Committee members present unanimously said they are in favor of keeping BARC at TC3.

User Group Meeting

- **Recap of Fall 2022** – Mary-Carol provided a quick overview of the meeting, indicating that it was a good meeting and was well received. There were evaluation forms distributed by Anna at CLRC using Google Forms and Mary-Carol shared the results with everyone on screen (and provided the link in chat). The only program that was not well-rated was the gaming one, which was outside the library world, but fell within the program theme (and we had to scramble for a speaker).

There is still interest in having Lila and Peter from Internet Archive to do a broader presentation on overall CDL. Virgilio and Elise both commented that they liked the Internet Archive program. Some ideas for the next User Group meeting include marketing and licensing agreements. [Mary-Carol will share the link to the evaluation summary.](#)

- **Preparation for Fall 2023** – The Committee wants to continue to work with Anna at CLRC, and would like to do a presentation on prison librarianship. There was discussion on this topic, which led to a suggestion of a panel discussion that addresses several facets of prison librarianship including a librarian from the prison system, meeting the academic needs of prisoners participating in educational programs, and ILL with prisons.

Ben suggested that another topic to consider is the library in Lily Dale, New York. Lilly Dale is a spiritual center located northwest of Hornell.

Christine will reach out to Anna to discuss scheduling another User Group meeting this Fall.

Other program(s)/Q & A/Meet ups – There was discussion on whether we should have an event in addition to the User Group Meeting. The User Group meeting is

successful. If we do another event, it should be something new and small and held in Spring of 2024.

Other? None

Around the Table –

- Virgilio said that IC is quiet right now which allows for planning for the next year.
- Caitlin said that they have finished the transition from Relais to ReShare and they are using Iliad for requests.
- Elise noted that today is the first day of the semester for BU and they recently started offering services for requests which are new and coordinated. They are working on an offsite annex and materials should be moved to it by this November. There is a lot of construction taking place including 2 new elevators to replace existing ones and third floor renovations.
- Lorie said they are still catching up with training.
- Deb said with ILL resuming in August, they hired a new ILL Assistant so training has been extensive and they are also reminding libraries how ILL works. At the time, volume is low.
- Lucy said they are waiting for the semester to begin, which is scheduled for January 25th. They also had many student workers this past Fall and most were staying on for the Spring semester, which will reduce training requirements.
- Sarah said there isn't much new happening with ILL. They continue working with Rapido through Alma. IC is creating more user space in the library. So far, they have weeded their periodicals and reference sections and moved reference to where the periodicals were. The reference space has been converted to a casual/comfortable seating area.

Next Meeting Date – The next meeting should take place next month and Christine will send out a Doodle Poll for dates.

Minutes taken by Christine Brown