



South Central Regional Library Council

Resource Sharing Advisory Committee Meeting
Friday, September 24, 2021 at 11 AM
Zoom Room <https://zoom.us/j/924611225>

Minutes

Present: Virgilio Pinto & Ben Hogben, Ithaca College; Lucy Yang, Tompkins Cortland Community College; Elise Thornley, Binghamton University; Lorie Brown STLS; Erin Wilburn, SUNY Broome; Anna Dobkowski, CLRC; Molly Brown, SCRLC.

Excused: Sarah Shank, Ithaca College; Caitlin Finlay, Cornell University; Deb Geier, Finger Lakes Library System; Mary-Carol Lindbloom, SCRLC

- **Welcome Erin Wilburn to the committee!** She is replacing Noah Roth, who we thank for his service.
- **Last meeting minutes** – approved.
- **Resource Sharing User Group workshop:** Molly and Anna Dobkowski, from CLRC, updated the committee as to the program for the User Group meeting to be held virtually, on October 27, 2021, from 1 – 4:30 PM. CLRC will use their Zoom account. Registration for the meeting will be open on September 29, 2021.
 - The title of this year’s workshop is “**ILL – the Inside Story**”. The afternoon’s events include:

1:00 pm – Welcome

1:10 to 2:00 pm - Platform Panel: What We Use

Alma - Marta Loomis, Library Clerk II, SUNY OCC

ILLiad - Stephanie Helsher, Resource Sharing Librarian, Upstate Health Sciences Library

Rapido - Sarah Shank, ILL Borrowing Coordinator, Ithaca College

ReShare and Tipasa - Michele Heintz, ILL & Print Acquisitions Coordinator, Le Moyne College

WorldShare - Bryan Acee, ILL & Automation Coordinator, O2CM BOCES SLS

2:10 to 3:00 pm - Tip the Scale: Exclusion to Inclusion

Shawn Lemieux, Director, NYS Talking Book & Braille Library

3:10 to 4:00 pm - Our Day, Our Way Panel

Jim Cichon, School Library Media Specialist, Westmoreland High School

Deb Dalton, Information Specialist, New York Center for Agricultural Medicine & Health

Allison Perry, Reference Librarian, Bond Shoeneck & King

Leslie Stolins, Lending & Outreach Services Librarian, Mid-York Library System

4:00 to 4:30 pm - Conclusion & Open Networking

- **Needs-Assessment Survey COVID:** The survey was released on September 16th. Due to errors when creating the survey – requiring all the questions to be answered – made it impossible for people to complete the survey if they were unable to answer a question. That error has been fixed and the survey was resent to members.
 - The committee agreed that we will keep the survey open until October 8th, to allow for more responses.

- Molly will resend the survey to the SCRLC and RS listservs with an explanation for those who may have attempted to take it but could not compete it.
- If the response rate remains low, Molly will reach out to individual member resource sharing departments asking for them to compete it.

- **Around the Table:**

- Elise –
 - i. Busy semester for Interlibrary Loan – they are loaning and borrowing many physical items once again.
 - ii. They are running a CDL pilot program for reserves. It is going very well thus far.
 - iii. There are many shifts going on in the building – the third-floor renovation will begin soon and some material will be relocated within the library and some stored off-site.
 - iv. ELD service has been incredibly inconsistent and odd. Some days no items delivered, other days they will receive 75 items in a delivery.
- Virgilio –
 - i. ELD is a problem at Ithaca College as well. They have not received items in weeks, since the end of August. Pick up has been normal.
 - ii. ELD and IDS are aware of this.
 - iii. There have been staffing changes, so there is never a dull moment and they are going with the flow.
- Erin –
 - i. ELD is also an issue at Broome – there is a new driver and there have been some complications with delivery and delays. No patron complaints yet, though.
 - ii. Most circulated items currently are textbooks.
 - iii. Training new staff in circulation.
 - iv. They are having some building/roof repairs.
 - v. The students are back and they are busy.
- Lorie –
 - i. The public libraries in her region all must meet minimum open hours listed for the Annual State Report.
 - ii. The State has decided “we are moving forward”.
 - iii. Interlibrary Loan beyond the 5-counties is using BARC.
 - iv. She has been visiting her 48 public libraries and has begun doing one-on-one training for changes related to BARC.
- Lucy –
 - i. They did not have any student workers when the semester began, so she visited the New Student Orientation as well as the “Get Connected” Fair, and they have found all their student workers from the two events.
 - ii. They promoted their study rooms and CDL textbooks, both of which have been incredibly popular.
 - iii. They have combined Tech Support and the library student workers, so the student workers will be trained to assist with technical issues in the library.
 - iv. Their chat services are working well.
 - v. They have had no problems with ELD.
 - vi. A very busy start to the semester.
- Ben –
 - i. The Circulation coordinator at the library resigned, leaving Ben, Virgilio, and Sarah to run the department on their own.

- ii. They are finally getting Rapido to work but they had not considered the ELD component.
- iii. There is a great deal of interest in their Resource Sharing model, Rapido. Many other institutions are asking them for presentations, as Ithaca has truly been a leader in getting this software to work for resource sharing.
- iv. They are very busy and have fewer students working at one time so more work for them, on top of regular duties.

The next meeting will be in mid-October. Molly will send out a Doodle poll.

Notes taken by Molly Brown.