



South Central Regional Library Council

Resource Sharing Advisory Committee Meeting Tuesday, July 20, 2021 at 10 AM

SCRLC (Work from Home); Zoom Room <https://zoom.us/j/924611225>

Minutes

Present: Virgilio Pinto, Sarah Shank, Ithaca College; Lorie Brown, STLS; Lucy Yang, Tompkins Cortland Community College; Molly Brown, SCRLC.

Excused: Ben Hogben, Ithaca College; Gregg Kiehl, Tompkins Cortland Community College; Julia Iannello, ONC BOCES SLS; Deb Geier, Finger Lakes Library System; Caitlin Finlay, Cornell University; Elise Thornley, Binghamton University; Noah Roth, SUNY Broome; Mary-Carol Lindbloom, SCRLC

- Gregg Kiehl will step-down from the Advisory Committee and Lucy Yang will take his place. **Welcome Lucy!**
- **Last meeting minutes** – approved.
- **Needs-Assessment Survey COVID:** The committee had a long discussion about the survey – and feel it is highly important to finish it and send it out, as we believe COVID issues are not finished and we wish to understand the needs of our Resource Sharing members – not only how they adapted during the shutdown from March 2020 onward, but also their current statuses, and what they learned that they will continue to use in the future.
 - Send out survey – August 2021
 - Collect and analyze responses – September 2021
 - Present findings at User Group meeting – October 2021

Additionally, some of the answers to the questions will allow us to understand what ILS/Interlibrary Loan platform are members are using, in the hopes of being able to assist them during this time when some members are using new interlibrary loan software that does not currently work cross-platform with other software (Tipasa/Worldshare vs. Rapido, etc.)

Molly is updating the questions in Survey Monkey and the Google Doc, so we are able to edit it prior to our next meeting in August, where it will be finalized and sent to Mary-Carol for approval.

- **Resource Sharing User Group workshop:** Molly and Anna Dobkowski, from CLRC, began discussions in regard to the User Group meeting planned for October of 2021.
 - The committee determined they did not want vendors speaking – as these are usually “sales pitches” and it would be better to have presenters who have been in the field adapting to changing conditions in their work over the past year.
 - Additionally, we would be interested in using the survey data to have a discussion with attendees on “lessons learned and taking what works forward”. Currently, we are unsure about opening the survey up to other councils, but if we did, the data from SCRLC members will be analyzed for our own needs and improvements.

- Committee members also mentioned that we may be able to glean ideas for presentations after the IDS Project conference at the end of July.
- Molly will meet with Anna this week and continue to plan the workshop, updating the committee via email with any new ideas.
- **Board Retreat – New Activities/Workplan:**
 - Molly updated members who were unable to attend the Board retreat on 7/16/2021 as to the work those in the Resource Sharing break-out room began discussing.
 - The purpose of the retreat was to be to think about our objectives and activities for the 2021-2022 year, align them with the new Plan of Service, and come up with SMART Goals to make them actionable, and time-bound.
 - Molly has shared the Google document from the retreat with all members of the committee, to work on prior to the August meeting. We are charged with submitting our workplan to the Board by September 10, 2021.
- **Around the Table:**
 - Virgilio –
 - i. Nothing to report at this time.
 - Sarah –
 - i. Getting used to Rapido Workflows for Borrowing.
 - ii. Reaching out to libraries via e-mail ALA form to see if we can borrow from them
 - iii. Attempting to create borrowing documentation for Rapido & work out kinks.
 - iv. Big THANK YOU to Cornell RS for getting us set up with their ILLiad Lending pages-- very helpful!
 - v. Have joined ELD, which seems to be going well.
 - Lorie –
 - i. The libraries in the Southern Tier Library System are opening up their buildings to their communities.
 - ii. Libraries are hosting summer activities both in person and remote/virtual. They are hosting summer activities both indoors and outside.
 - iii. An ongoing discussion amongst our members centers on what services and programs will continue beyond the pandemic: common thoughts include virtual programs or at least hybrid programs; curbside pick-up of materials or extension activities; more outdoor activities; more creative partnerships with other organizations and agencies within their communities.
 - iv. STLS uses SCRLC's BARC program for interlibrary loan services from beyond our 5-county service area. We have reactivated ILL services and are reintroducing BARC services to our membership one library at a time. This gives us the opportunity to review correct procedures, draw attention to the few changes/differences now in place in BARC, and to directly address any questions or concerns that the ILL staff at each library may have.
 - v. As of the end of July 2021, we will have 20% of our members who are prepared to begin placing interloan requests through the BARC program. Our goal is to have 50% of the prepared to make out of system ILL requests by the end of August.
 - Lucy -
 - i. Everyone resumed work in-person on June 1, 2021. No more working from home.
 - ii. It was nice to host an in-person Service Desk meeting.
 - iii. Things seem "back to normal".

- iv. Wonderful to see prospective students touring the campus and the library.

- Elise – (excused, but sent around the table to share)
 - i. Binghamton upgraded to ILLiad 9.1 as of earlier this July.
 - ii. The renovation of their 3rd floor is moving along – there is no longer any books or shelving there. The floor will be entirely closed off soon to staff access as they'll start asbestos abatement.
 - iii. They are in the middle of Library-wide strategic planning. Efforts began earlier this summer and will continue into the next year.

The next meeting will be in early August. Molly will send out a Doodle poll later this week.

Notes taken by Molly Brown.