



**Hospital Library Services Program Advisory Committee Meeting
Friday, April 12, 2019 11:00 AM**

Minutes

Present: Laura Dixon (Bassett); Cassie Cornish (Cayuga Medical); Jean Jenkins (Lourdes); Catherine Knapp (UHS); Molly Brown (SCRLC)

Excused: Neyda Gilman (Binghamton U); Brad Zehr (Guthrie); Mary-Carol Lindbloom (SCRLC)

1. **January meeting minutes** – approved.
2. **Grants to individual libraries** – a friendly reminder was sent out on 4/9 to our HLSP member libraries who have not submitted their final grant reports to us (due May 15th). Only 4 members are now outstanding in submitting theirs.
3. **Multi-council Survey/SCRLC only Survey** for those who use library services at our HLSP member libraries:
 - a. An initial brainstorming session was held between SCRLC, Metro, WNYLRC, and CLRC HLSP council members in March to discuss if we could create a multi-council survey to determine the use of the medical library resources for practitioners, nurses, residents, etc. at member libraries. A loose working document was created, which has questions used by the other councils in previous surveys. We would like to meet again, but with time constraints, we may not be able to accomplish this before the summer (and many of these councils already do this survey on an annual basis). Thus, it may not be feasible to do a multi-council survey this year.
 - b. SCRLC's HLSP Advisory Council will look at the questions provided by the other councils (Molly will distribute) as well as our own member surveys done within their own hospitals (Laura and Cassey just completed surveys). We will use these to determine if we can create our own for the survey for the summer, as well as determine the best way to distribute this to those we wish to hear from (Survey Monkey, via hospital intranets, paper forms). Discussion will continue at next meeting.

4. 2019 Goals:

- **TDNet** – evaluating usage statistics has shown little to no usage of TDNet by the 5 HLSP member libraries that have access to it, since SCRLC subscribed to it in 2017. Ginger and Molly have been the two who have used it. The member libraries who have access to it use other sources (such as UpToDate – Cayuga) and do not have a need for this portal. They find they can access our eResources directly through us or via links set up in their system that directs them to Stat!Ref and CHC, etc. **It renews July 1, and the committee agreed to drop it and use the \$5000 savings toward other resources.**
- Creating a **marketing plan** for our HLSP libraries to assist with outreach, continuing education, etc. The survey we create could be a good place for us to get raw data and help us in formulating a marketing plan that may address the issues reported back to us. We will return to this after we collect data, and determine how to proceed.
- Create **profiles for each member hospital** (Molly has begun this) in order to understand strengths and weaknesses; hospital resources received through SCRLC; bed counts; partner networks, and new areas of opportunity for SCRLC involvement and service offerings. Site visits will enhance this document and Molly is already scheduling them for May and into the summer.

5. LinkOut Changes in PubMed

There was a brief discussion about PubMed discontinuing LinkOut Local and continuing support only for Outside Tool. Jean is already using Outside Tool, which places an icon on every citation in PubMed rather than only those for which the library has full text.

6. Around the Table:

Jean –

- CME reaccreditation is due 4/26/19 to the Medical Society of the State of New York (MSSNY.)
- BrowZine LibKey has been implemented in PubMed, allowing one to click on the link in PM. If LibKey is enabled, the PDF downloads directly. If not, it links to the article on the publisher or platform website. If full-text is not available, the citation information is displayed in TDNet with an option for ordering the article using ILLiad for an interlibrary loan request.
- The Learning Services Department is having an Education Fair on April 24, 2019 and Jean has been asked to have a table for the library. Molly offered to help, and will be going down to Lourdes to assist Jean with this.

Laura – Just finished doing annual survey, which included new questions this time, especially about drug databases used. Where are their providers getting the information they use? Through the library/hospital's paid resources or through Google? The outcome is to drive users toward the resources Bassett has subscribed to, not necessarily the open web.

Cassie –

- CME accreditation survey has been delayed. Was supposed to be done first week in April, but has been pushed back to May, as MSSNY does not have enough surveyors to send right now.
- Annual survey for Cayuga Med. Library that she does, was just returned to her – she is now analyzing the data and feels there is a lot of useful information contained within it. Many people didn't know about library resources that are available.

Cathy –

- Resident orientation is June 24, 2019. The Library will have a booth.
- They are not getting their Audio Digest CDs regularly, as in the past and she was wondering if anyone else was having that issue. No other HLSP libraries subscribe to Audio Digest.

Committee agreed to have their next meeting in June – Molly will send out a Doodle poll in early May for dates and times.

Notes taken by Molly Brown and Jean Jenkins.