

Hospital Library Services Program Advisory Committee Meeting

11:00am-12:00 EDT, Tuesday, August 1, 2017
Meeting Notes

Present: Laura Dixon, Bassett Healthcare; Jean Jenkins, Lourdes Hospital; Neyda Gilman, Binghamton University. **Excused:** David Lester, Arnot Ogden Medical Center, Mary-Carol Lindbloom **ex officio:** Ginger Trow

Welcome Neyda Gilman/committee diversity: <https://tinyurl.com/y9ytavpm> (profile)
Neyda has been at Binghamton University for eight months and works with the School of Nursing and the new Pharmacy School, for which she will need to develop a collection. Neyda was once a lab technician at Bassett in Cooperstown. Neyda is an academic addition to the committee, which has lost members from Cayuga Medical Center and UHS Binghamton. The previous information specialist there was not a credentialed librarian. The shrinking of the committee and lack of committee diversity is a concern for us, but we have added an academic representative. Perhaps we should consider adding a public library representative if we can identify a librarian with an interest in consumer health. Mary-Carol has suggested a few public librarians who have done or who might be interested in doing health-related programming.

Cayuga/UHS changes: Ginger asked for suggestions about ways to handle the UHS and Cayuga personnel changes. Ginger and Mary-Carol have talked about this and there may be an opportunity now to follow up with the administrators at both hospitals to promote library services. The library at UHS has many resources and still receives print journal subscriptions, according to Jean. UHS has also been a heavy user of interlibrary loan services. (After this call Ginger corresponded with the head of medical affairs at Cayuga regarding their information resources and the changes in their library services. Ginger also contacted the interim manager at UHS with an offer to help transition the library and personnel there.)

E-book subscription changes: We decided to drop our LWW nursing e-book subscription on Ovid because we found that the resources most popular with our members were also available on the Stat!Ref platform at half the cost. A selection list was approved by members of the committee, and Stat!Ref URLs and promotional messages went out to members at the beginning of August. The new e-book subscription covers those libraries not currently subscribed to Stat!Ref. Libraries who were receiving the Ovid books and have their own Stat!Ref collections will be given a subsidy to make up the difference. Although the exact amount of funding is still under consideration, Ginger asked the group to begin thinking about what resources we might want to purchase with the subsidy.

TDnet Update: SCRLC has signed the contract, and Ginger has started on portal development with Robb Mackes, acting project manager for TDNet. The goal of the portal is to supply hospitals lacking libraries and librarians with a self-serve “virtual” library. The portal will provide an indexed CMS with discovery layer for fee-based resources, such as *The New England Journal of Medicine* and the Stat!Ref nursing e-book collection supplied by SCRLC, as well as freely available resources like PubMed and e-Clinical Companion. Links to SCRLC professional

development videos, top medical blogs and websites, and interlibrary loan services will also be included.

Brainstorm CE program ideas: Ginger asked for suggestions for new courses to offer the program. Some topics suggested include: collection development, project management, and teaching skills.

Around the table: Jean said there has been some restructuring at Lourdes recently. The hospital administration there is developing a population health focus and is hiring social workers for many primary care sites. Jean now reports to the VP of Nursing. Neyda is working on getting the new pharmacy school up and running, working on the budget, and building the collection. The new pharmacy school hopes to enroll approximately 90 students for the first semester. The nursing school is also growing. Laura said Bassett is adding a new residency program in Family Medicine. She thinks this is good news for the library. A separate clinical space for this program will be needed, so new building construction lies ahead. Laura is now also officially responsible for networking with the other Bassett-affiliated locations, O'Connor in Delhi and A.O. Fox in Oneonta. Bassett now has much more of a network focus, and the affiliates are helping to pay for some of the information resources and will need training and coordination. Ginger is currently working on building the TDNet CMS and setting up access for participating hospitals, and is hoping to have committee members review draft wireframe(s) for the new user interface. Ginger also asked about UNYOC attendance and wondered if SCRLC should provide scholarship awards for attendance, as many hospitals do not have reserve funds for conferences, even regional ones like UNYOC.