Hospital Library Services Program Advisory Committee Meeting

10:00am-11:00am EDT, Wednesday, March 29, 2017
Meeting Notes

Present: Laura Dixon, Bassett Healthcare; Jean Jenkins, Lourdes Hospital; David Lester, Arnot Ogden Medical Center; Sharon McFadden, UHS; ex officio: Ginger Trow. **Excused:** Erin Truex, Cayuga Medical, ex officio: Mary-Carol Lindbloom.

TDNet demo: Jean Jenkins provided an onscreen demo of the functional areas of the new TDNet-hosted electronic library she has launched at Lourdes. Doug Madigan is the representative for TDNet (about Doug and TDNet for libraries, see https://trichapter2016.sched.com/exhibitor/ronna1) and Rob Mackes (who also works at HSLANJ, (http://hslanj.org/about/) managed the implementation. David/Arnot has also just signed a contract with TDNet to begin implementing a similar system. Access and single sign on protocols (EZproxy via OCLC, https://www.oclc.org/en/ezproxy.html, Shibboleth, https://shibboleth.net/ , and Openathens, http://openathens.org/ were discussed. The group also considered the possible funding of more technology solutions. Ginger offered to arrange a TDNet demo if there's enough interest. (See also TDNet: http://www.tdnet.io/)

Topline results from 8-regional council HLSP phone interviews: Ginger reviewed the Topline Summary Report she put together. One focus was on the variety of different resources and funding for them that other councils provide. We might want to consider other ways to use our funds, including technology solutions such as TDNet. Most of the other councils have similar HLSP programs but their structure and what gets funded varies depending on specific demographics and size and type of hospitals in the group. Some councils, like SENYLRC, pool funding into one pot to purchase electronic resources. Ginger mentioned that there isn't much inter-council HLSP communication. She also mentioned that all coordinators are concerned about the hospital industry consolidation and what the new Administration in Washington will do in terms of healthcare funding. She mentioned that RRLC was also trying to determine the minimum resources required to provide information services support for small hospitals becoming affiliated with larger networks that haven't offered increased resource funding. ILL trends were also reviewed. Teaching hospitals with academic programs or continuing certification programs generally see more ILL usage. David mentioned the Arnot's ILL stats have increased significantly since they became a teaching institution. Ginger also mentioned that at least one HLSP advisory board includes a public librarian and a representative from a nursing school. Jean and David have local nursing schools (Binghamton-Decker- https://www.binghamton.edu/dson/ and Arnot's in-house program. Arnot's nursing program will be moving to a BA curriculum. https://arnotogdenson.org/

LWW stats and e-resource subscriptions discussion: The group reviewed annual stats for the LWW (Lippincott, Williams & Wilkins/OVID) https://shop.lww.com/ ebooks package we subscribe to through HUBNET. Ginger needs to find the contract to determine the exact costs and is in communication with Marty Mutka at University of Buffalo/HUBNET. UHS and Cayuga Medical are the biggest users. Arnot and Lourdes are getting a similar list of titles on individual

Stat!Ref subscriptions, so their usage is lower. Jean suggested we compare Stat!Ref, (http://www.statref.com), and OVID LWW ebook pricing from HUBNET. Ginger wondered if there were any other resources we should consider. *NEJM* (*New England Journal of Medicine*), (http://www.nejm.org/), continues to be the best resource in terms of overall usage and value for $$. The popular *Annals of Internal Medicine,* (http://annals.org/aim), was dropped from the *EBSCO Consumer Health Complete* DB, so other committee members are getting it elsewhere. A *JAMA* (*Journal of the American Medical Association*), (*http://jamanetwork.com/journals/jama/currentissue*) subscription through EBSCO varies depending on the number of hospital sites included, so the subscription for it, with related journals (*JAMA* + N) will vary considerably.

Around the table: David plans to begin implementing the TDNet offering for his library. A tech person from Arnot's marketing department looked at the product and admitted that it was something that could not be duplicated by their in-house team, including the quality search engine. David will be dropping full text finder from EBSCO in this implementation. Project implementation takes approximately 6-8 weeks. In other news, Jean's administrative assistant, who had handled continuing education, is leaving. Laura Dixon and Sharon McFadden did not have any major updates to share at this time.

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