



**Hospital Library Services Program Advisory Committee Meeting
Wednesday, November 9, 2022; 10:00 a.m.
Zoom
Minutes**

Present – Matthew Roslund (Bassett Healthcare), Neyda Gilman (Binghamton University), Robyn Fordyce (Lourdes Hospital), Mary-Carol Lindbloom, Christine Brown
Excused – Cassey Cornish (Cayuga Medical Center), Danielle Zavada (UHS Wilson Medical Center).

Welcome and Introductions – New HLSP Advisory Committee member, Robyn Fordyce of Lourdes Hospital, was introduced and new SCRLC Outreach Services Librarian, Christine Brown, was introduced as well. Matt, Neyda, and Robyn provided brief overviews of their organizations.

June Meeting Minutes – reviewed with no changes.

HLSP Program Update

- **Funding** – The HLSP program continues to retain a separate budget at this time though the FY shifted to July-June. Of note, SCRLC received a smaller increase in its overall budget, including HLSP funding, due to the decrease in population of our service area based on the 2020 Census data. A larger increase was anticipated. The grants to the individual hospitals total \$11,000.00 for the 2022-2023 fiscal year.
- **Applications/Disbursements** – Money from the HLSP Grants Program has been sent to eight of the twelve hospitals. We're waiting for grant applications from two of the twelve hospitals and we're waiting for dues from three of the hospitals. We do want to send the money to each hospital and are working to collect the required documents so we can make the disbursements.

Electronic Resources for 2023

- **New England Journal of Medicine** – The figures for NEJM were shared with the Committee members. SCRLC is waiting for the 2023 invoice and anticipates receiving it soon. There was overall agreement that this subscription should be renewed. Christine will also be able to provide NEJM quarterly statistics for libraries wanting that information, if it turns out she is the only one with access to them.
- **OVID** – SCRLC hasn't received the data in a usable format from Ovid as of the November 9th meeting, though the information had been requested by Mary-

Carol. We did receive FY figures that include all journals subscribed to by the hospitals and not just those provided by SCRLC. Each hospital can access numbers for its hospital and SCRLC titles; we will provide the collective data for the SCRLC journals.

- **Consumer Health Complete** – There was discussion on whether to continue subscribing to this database. The subscription is over \$18,000.00 per year and there were only about 2,000 hits in the past year across the region and types of libraries, which results in a high cost for each use. EBSCO doesn't provide marketing materials for the multiple languages that are included in the Consumer Health Complete subscription, which makes it difficult to inform the public about the service. The SCRLC subscription to Consumer Health Complete includes Spanish, Vietnamese, and simplified Chinese. The Consumer Health Complete resource has been offered for years and the use hasn't increased as anticipated. After discussion, it was decided that efforts will be made to promote the service more and additional discussion will be made at the next meeting. Christine will work with Claire to get updated figures as needed.

2022-2023 Activities (Final) – Mary-Carol reviewed the 2022-2023 HLSP Advisory Committee Activities list and informed the committee about changes made to several bulleted items. An additional activity was suggested as follows “Participate in relevant digital equity projects, if available and as they relate to telehealth and other aspects of health and medicine.” That suggestion will be added as an additional bullet point.

Telehealth Update – SCRLC provided 19 kits to community libraries and we're working to receive feedback about the kits. The feedback received to date is limited and informative. Mary-Carol shared some anecdotal information she received. One library had two usages of the equipment with one being a success and another being unsuccessful. For the unsuccessful person, it was an older individual who was not able to get the hotspot to work at home though the instructions were given, and she seemed to understand them at the time. Mary Carol also shared that the librarians in Whitesville weren't successful in their attempts to log into the hotspot in the library and they hope that it would work for library patrons.

Other? – There was information provided about the Digital Equity Coalition. It's still being formed and a person from Binghamton University would be great to have in the group. Neyda will provide information about the coalition to the appropriate people at BU. There are five components that are needed for digital fluency including broadband access, Internet-enabled devices, training/digital fluency, and resources to access. The new emphasis is on digital fluency rather than digital literacy. The hope is that the regions with coalitions will be in a better position to apply for grants. Neyda requested information about the coalition so she can locate someone to join.

Around the Table – Neyda shared that BU is looking for another Health Sciences Librarian and she shared the job description with Mary-Carol via e-mail. Matt mentioned they are working to add TD Net because CyberTools will not be available for

much longer. Robyn is new and trying to get a sense of the big picture. We encouraged her to reach out to all of us as she learns her position.

Next Meeting Date – a date was not scheduled, and we will plan to meet on a bi-monthly basis. We will plan on scheduling the next meeting for some time in January.

Minutes taken by Christine.