



**SCRLC Advisory Committee on Information Technologies and Services
Thursday, November 12, 2020 3:00 PM
Zoom Room
Notes**

Present: Doyin Adenuga, Houghton College; Erika Jenns, Southern Tier Library System; Peter McCracken, Cornell University; Susanna Van Sant, Tompkins Cortland Community College; Mary-Carol Lindbloom, SCRLC; Clair Lovell, SCRLC.
Excused: Suellen Christopoulos-Nutting, New York Chiropractic College; Matthew Kopel, Cornell University; Mary Kay Welgoss, TST BOCES School Library System.

[Review of Notes from the Last Meeting](#) No changes.

SCRLC recently hired – Claire Lovell
Claire has worked previously at the Central NY Library Resources Council (CLRC) Dolphin Cove – On hold because of funding & COVID.

RBDB 2020

- **FY Changes**
 - Has always been a calendar year program Jan-Dec
 - SCRLC fiscal year is July-June
 - The State Library has changed RBDB fiscal year to July-June
 - This change means that the current funds – just distributed – will need to last SCRLC for the next 18 months, because of this schedule change.
 - The State Library is attempting to merge RBDB with the SCRLC operating budget. This wouldn't change things much – just a different pot of money.
 - Grant cycle will change because of this new timeframe
 - SCRLC is also seeing a 22.59% budget cut for this year. If this cut holds, grants will be impacted.
 - Updates about RBDB statistics:
 - This group monitors Ask Us 24/7; 7 libraries are participating.
 - The volume increased a lot this past year as compared to the previous year: 5,069 interactions this year; 3,929 in the previous year; 3,872 answered by regional librarians this year; 1,026 answered by regional librarians in the previous year.
 - EBSCO stats:
 - Total number of full text requests is down almost 6,000 from last year to this year BUT total searches are much higher up from 43,563 (last year) to 405,218 (this year).
 - Cornell implemented EDS in January 2020, this could be impacting the stats.

Digital Services Program Updates

- Uploading new content to New York Heritage
 - Includes Ithaca College yearbooks and materials from Big Flats Historical Society and Yates County.
- Claire is auditing all of our collections – landing pages, collection names, etc. and asking all contributors to link to New York Heritage from their own websites.
- Claire is working on marketing for Google ad campaigns, FB, Instagram, etc.
- Digital Dark Archives -- created by SENYLRC--hosted through Amazon Web Services.
- Empire Archival Discovery Cooperative - we can upload finding aids here. All NYS finding aids can be searched at one time.
- Ubiquity Press platform for IRs– open source, can migrate items for free. This could be a semi-permanent solution for those needing an immediate IR while waiting for Archipelago's.

2020-2021 Activities

- Review/Develop Plan of Service Elements
 - Plan of Services is due April 1, 2021
 - ACITS Elements include Virtual Reference and Resource Acquisition sections.
- Investigate the 360 immersive experience projects (TC3, ESIE/ESLN).
- Review ACITS and RBDB processes, recommending changes.
- Monitor virtual reference services.
- Identify and review emerging technologies and innovations; investigate components for implementation, either regionally, statewide, or within SCRLC's office. This could include an ET roundtable, SIG, or even a focus group.
- Review the New York Heritage Digital Collections' websites.
- collaboratively with the Digitization Advisory Committee.
- Support regional technology conferences and learning experiences.

Programs/conference/innovations of interest? If you can, bring one idea, conference suggestion, potential innovation to share.

- Ideas from the group?:
 - History Forge platform – blends maps, city directories, photos, maps Built locally – collaboration between Cornell and Tompkins History Center
 - Elmira, Chemung County Museum, is joining. Auburn is joining too.
- Mary-Carol mentioned the Educause Horizon Report – recommended to the group for consideration/reading.
- Claire – SCRLC might be able to purchase an account for hosting and provide hosting small historical societies and public libraries—PoS survey question.

Committee Members

Is everyone willing to continue serving? – General yes. Mary-Carol will follow up with a few existing members who have not participated and she will reach out to some potential new members.

Other

Next meeting will be after January 1, 2021 – to revisit the Plan of Service.

Notes taken by Erika Jenns.