

Hospital Library Services Program (HLSP) Advisory Committee Meeting Tuesday, March 21, 2023

Notes

Present: Monica Adhikari, Cayuga Medical Center; Robyn Fordyce, Lourdes Hospital; Neyda Gilman, Binghamton University; Matt Roslund, Bassett Healthcare; Danielle Zavada, UHS Wilson Medical Center; Mary-Carol, SCRLC Director; Christine Brown, Outreach Services Librarian at SCRLC.

Absent: None

Welcome and Introductions – All members attended the meeting and everyone introduced themselves because Monica is new to the committee.

January Meeting Minutes – Accepted without changes

HLSP Member Updates – Christine announced changes to the contacts for the following hospital libraries

- **O'Connor Hospital** Jackie Williams is the new contact and Christine will attend a staff meeting via Zoom on 3/31.
- Soldiers and Sailors Hospital Teresa Goss will transition into a new position that is part-time and there will be a new library contact. The new contact's name is Alyce Watkins.
- **Schuyler Hospital** The representative retired and now Monica Adhikari is also the library contact for Schuyler Hospital.

HLSP Grant Program Update

- **Applications/Disbursements** Christine announced that all members have submitted their applications, paid their dues and were sent the funding.
- Final Reports We are requesting final reports to be submitted by the end of May so there is time for review and discussion about any changes from the applications. We also would like any information that addresses how the items or services purchased were used by the library and providers so we can use the information for advocacy purposes. Mary-Carol shared the budget information with Governor Hochul proposing \$96 million, the Assembly proposing \$104 million and the Senate proposing \$103 million.

Electronic Resources - usage reports

- **Update on Ovid Reporting –** Christine shared that we are finally receiving Ovid reports that include only the usage numbers for the Journals that SCRLC receives and shares.
- New England Journal of Medicine Christine shared that the NEJM is used by Bassett Healthcare, Lourdes Hospital, Cayuga Medical Center, Auburn Hospital and Wilson Medical Center. There was discussion about how to increase usage at the other member hospitals and a suggestion that the usage may be low/non-existent at some hospitals if they don't have an active residency program. There was also discussion about how it's accessed and generally, there are link resolvers on the home page.

Telehealth Report – Christine reminded everyone about the list of public libraries that received the Telehealth kits that we shared in 2022. Mary-Carol shared that the hotspots subscriptions will be renewed at the end of this month and also that the use has expanded to other services and isn't just limited to telehealth visits.

Electronic Resources for 2023/2024

- Health Sciences Library Association of New Jersey (HSLANJ) decision on digital holdings There was discussion about the decision and how it will impact HLSP members. The biggest impact is for Lourdes as they used HSLANJ for several titles. There are 3 Ovid titles that Lourdes received through HSLANJ and they decided to cancel 2 due to low/no usage. There is one title they want to continue and Christine will look to see if that is something that can be added to the SCRLC subscription.
- Stat!Ref There was discussion about signing up for Stat!Ref now that HSLANJ has discontinued their digital holdings. Christine announced that we have received much information about Stat!Ref and we are reviewing it and will report on it at the next meeting. The plan is to provide a package of titles that are available to all 12 members. We will also look into whether some hospitals will be able to access titles that are beyond the base package which was a question raised at this meeting. Of note, Bassett Healthcare has one title (a nursing journal) through Stat!Ref and they can allow 20 users to access it at a time which works for them.
- New England Journal of Medicine There was discussion about continuing the subscription and that is the plan with a note that we may reconsider for some hospitals that have access through other sources and are not using it.
- **Ovid** There is a plan to continue through in the next year and will consider what titles are to be included.

HLSP Newsletter

- Winter Edition The Winter 2023 edition was distributed and everyone found it informative.
- **Spring Edition** The Spring 2023 edition will be distributed in April and we are open to suggestions on topics to include.

Future Activities

- Marketing Plan
 - **Hospitals Value Brochure –** Christine announced that this document is being updated and will be uploaded soon.
 - **Telehealth Brochure –** Christine announced she is working on a flyer/brochure to distribute to everyone for sharing with providers.
 - **Research and Literature Searches Brochure –** This is something that will be developed soon.
- Incorporating DEI into HLSP SCRLC is working to incorporate DEI into all aspects of operation and that includes HLSP. We are open to suggestions on ways to make this happen.
- Lunch and learn sessions with the member hospital librarians and representatives Everyone is open to holding these on a monthly basis. Christine will work to implement this idea.
- Wellness Wednesdays Christine shared the idea of holding Wellness Wednesdays based on our thought that there is long COVID and there are other illnesses that have long-term impacts so it's one topic to address. Christine will look into this as programming.

Other – Mary-Carol reported on the Digital Equity Committee she's working with and shared a definition "digital equity" which includes:

- Broadband good sturdy fast internet
- Devices i.e. tablets, laptops etc.
- Training including using devices and digital platforms
- Literacy understanding the about the digital world and how to use it
- Ongoing Support including the first four bulleted items.

Around the Table – Neyda left the meeting a little early and so she wasn't able to participate here.

Matt shared that TDNet is launched and it's going very well. Also, there have been some difficulties with the grant check (it included the funds for Bassett Healthcare, O'Connor Hospital and A. O. Fox Hospital) and distributing the funds to each hospital and Matt will keep us updated on how that goes.

Robyn shared that they are redesigning the library space to make it more welcoming for the patrons and they are also updating the collection and electronic resources to include LGBTQ resources.

Monica shared that they matched with all the residents and they have five men and five women for the next year. This is a happy occurrence for everyone.

Danielle shared that they are in the process of moving to Cyberworld from Cybertools for cataloging. This tool worked better for their migration from Library World than TDNet did. Training on Cyberworld training has just begun. On a positive note, there is also a cost savings with Cyberworld.

Next Meeting Date - Christine will send a Doodle Poll for the next meeting to take place in May.