

# Hospital Library Services Program Advisory Committee Meeting Friday, January 20, 2023; 2:00 p.m. Zoom

**Present:** Matthew Roslund (Bassett Healthcare), Neyda Gilman (Binghamton University), Monica Adhikari (Cayuga Medical Center), Christine Brown **Excused:** Danielle Zavada (UHS Wilson Medical Center), Robyn Fordyce (Lourdes Hospital)

**Welcome and Introductions –** New HLSP Advisory Committee member Monica Adhikari of Cayuga Medical Center was introduced and Matt and Neyda provided brief overviews of their organizations

### November Meeting Minutes – Reviewed with no changes

### HLSP Program Update

- Applications/Disbursements Money has been sent to 11 of the 12 hospitals. St. James Hospital is the only hospital that has received the funding and that is because we haven't received their dues. The invoice was sent twice and they are happy with the services SCRLC provides and it's not clear where the hold up is. Christine will reach out to their contact to check on it. Matt requested that we send an email notice when the checks are mailed so he has an idea of when it will arrive. The checks don't go to him and he doesn't receive a notification that it's arrived.
- Final Reports The final reports are due in May.

#### Electronic Resources usage reports for 2022

- New England Journal of Medicine The report for 2022 was reviewed and the overall usage was good. There are several locations with low numbers and they may need additional information on availability of the service. Christine will provide the yearly cost at the next meeting
- **OVID** The reports still provide all the journals including ones that SCRLC doesn't pay for and Christine is working with OVID to correct that and also to obtain a report that shows the usage by each of the four participating hospitals. Christine now has access to the reporting feature and will work on identifying a report that is useful.
- **Consumer Health Complete** The usage numbers were shared again and it was noted that the per hit cost was more than \$9.00 which everyone agreed is

costly. Matt commented that they seldom use it and it's not his go-to for the information. There are other resources that cost much less (or are free). Christine also shared that Pam Seamans at Auburn Community Hospital said they tried it when it was first introduced and found that it wasn't user friendly and didn't work well for their purposes so they don't use it. The recommendation to the ACITS committee is to discontinue it.

# 2022-2023 Activities

- Review and recommend medical/health-related electronic resources for group purchases. This one is complete for 2022-2023 and will need to be addressed for 2023-2024 early in the new fiscal year
- Market HLSP services and resources to member hospitals in order to serve the information needs of regional health care professionals through the provision of health and medical information, resources, expertise, and circuit librarian services to their hospitals. Christine has located a marketing plan in Molly's files and will work on modifying and implementing it.
- Distribute a health-related newsletter at least quarterly for HLSP member institutions to share with their providers, practitioners, nurses, and residents. Christine is working to distribute a newsletter this month.
- With the Outreach Services Librarian identify new areas of opportunity for SCRLC involvement and service offerings. **This is a work in progress**
- Update the <u>HLSP LibGuide</u>, as well as the <u>HLSP page</u> of SCRLC's website. Christine has updated the contact information, fixed broken links and removed content no longer relevant from the LibGuide. The HLSP page has also been updated. Additional work is anticipated in coming months.
- Offer one Continuing Education class for HLSP librarians and liaisons once per year, from either the MLA or the NNLM. **This was done in the Fall.**
- Provide access to information and webinars for member librarians and liaisons to understand the role diversity plays in access to health care and health information. Christine shares notices that arrive by e-mail and there is a section in the newsletter that addresses this subject.
  - Review MLA webinars <u>upcoming</u> and <u>recorded</u>.
  - Review NNLM <u>CE classes</u> and <u>webinar</u> recordings.
- Participate in relevant digital equity projects, if available and as they relate to telehealth and other aspects of health and medicine. A webinar on Trauma informed librarianship in medical libraries was provide in August.

**Other** – There were no other topics raised.

## Around the Table

Matt announced that TDNET is in place and the first implementation meeting was held the morning of the meeting.

Neyda announced that classes have started and a new person has been selected and they should know if the person accepts it next week. Also, the Dean of the library is leaving.

Monica didn't have any announcements. She was very happy to meet everyone and looking forward to working with the committee.

**Next Meeting Date -** Christine will send a Doodle poll for a meeting in March.