

Resource Sharing Advisory Committee Meeting Tuesday, August 16, 2022 11:00 AM, Zoom Notes

Present: Virgilio Pinto, Chair (Ithaca College); Ben Hogben (Ithaca College); Elise Thornley (Binghamton U); Lorie Brown (STLS); Caitlin Finlay (Cornell); Erin Wilburn (SUNY Broome); Mary-Carol Lindbloom (ex officio). **Guest:** Anna Dobkowski (CLRC). **Excused:** Deb Geier (FLLS), Sarah Shank (Ithaca College), Lucy Yang (TC3).

Minutes from the June 28 meeting. No changes.

Outreach Services Librarian Position Update. Interviews begin early September.

User Group Meeting discussion. Wednesday, October 26 1-4 p.m.

This item was moved to the first order of business.

Since our last meeting:

- Anna met with her committee on July 12. UNYOC presents a possible conflict in that it runs from October 26-28; however, the 26th is a CE day and not attended by all conference participants. We're still probably ok.
- Our theme, following Lorie's 52-card pick up: What Have You Been Dealt?
 - Borrowing. Delivery Panel of 3-4 speakers (Anna's group especially wants to see this). What's changed; how have you adapted? The premise is that delivery has been undergoing big changes, e.g., CampusShip ceased. How are libraries addressing this and reimagining shipping? ELD? Just paying more for UPS? Using their own FedEx account? Are departments hanging on to items to ship in larger batches rather than shipping individually? Who is paying for lost items these days, especially with ELD? Sure, the various ILL codes indicate it is the borrower's responsibility, but when is it the delivery provider's, e.g., ELD's? Binghamton University went with FedEx. The bottom line: We're all still trying to figure this out.
 - EFTS also came up, i.e., what does it mean if not as much EFTS is being used? That more free/reciprocal options are available? Users are asking for less (and why?)? What does it mean if use increases substantially? Perhaps the routing table or custom holdings need attention? More research is happening?

- Delivery panelist ideas: Stephanie Helsher from Update Medical (hopefully the 26th will work for her). Other? Anna will work on this—let her know if you have ideas for panelists.
- Elise suggested adding Document Delivery (if enough people use/would be of interest). Binghamton uses it in ILLiad and the Alma equivalent (fulfillment).
- NOTE: The panelists should be interactive and engage with the participants—maybe use polls? They should be open to facilitating a discussion. It may be easier to have moderator to help with the engagement, e.g., ask participants how many of them use UPS, FedEx, or dropped something pertaining to delivery during or after Covid.
- Lending. CDL—patrons and lending. The new lawsuit pertains more to lending multiple copies from one digital item, but it is still interesting and good to know the broader aspects of CDL. Kyle Courtney and Brewster Kahle (Internet Archives founder) would provide useful but different perspectives—we can invite both. If Kyle were not available, perhaps Stephanie Cole Adams would be.
- De-Stressing. Several libraries, e.g., Ithaca College and Binghamton University, offer de-stressing programs for their students and staff. BU has a committee to address this, e.g., they planned a staff field day and closed all library locations so that everyone could participate. Lorie will check to see if any of her members offer activities/programs. Lorie mentioned that Barbara Ganzel from Ithaca will be doing a wellness program for their staff—she (Barbara) is also a possibility. At our program, there may be an opportunity to continue this discussion in a breakout room.
- A Day in the Life ... of a prison librarian. Mary-Carol will invite Joan Pellikka from Cayuga Correctional.

Around the Table

- Elise needed to leave.
- Erin said that SUNY Broome embarked on a massive weeding project, i.e. 20,000 volumes; it may have been 40 years since the library was last weeded. They also have a roofing project, which will be followed by HVAC repair. Renovations will be further down the road. Enrollment is down, as is traffic in the building and their ILL activity.
- **Virgilio** mentioned that their multimedia area is gone and is now a lounge. The remaining multimedia collection is behind the desk. They also have a new bulletin board for community engagement. They are busy preparing for the students' return; traffic in the library is increasing.

- **Caitlin** indicated that Elain Westbrooks started in July. OCLC Relais to ReShare migration is still in process. Their students began arriving on campus August 15.
- **Ben** said that the library has now made their study rooms available to reserve (the students have been asking for this service for a while). He mentioned finding Friday's program on safety and security with Stephanie Cole Adams, helpful.
- Lorie said that the STLS construction is almost done, awaiting some electrical
 work. The new phone and security systems will be finished when the electricians
 are done. The staff will be required to be in the building three days a week. Lorie
 will be supervising delivery until they hire a replacement for the staff person who
 left. She has been doing some BARC training and has been handling out-ofsystem ILLs, as well as summer reading, which is nearly over. She will have the
 statistics from their 48 libraries to handle.

Next steps:

- Anna will:
 - o organize the delivery panel.
 - develop a save-the-date flyer
- Mary-Carol will:
 - let Anna know about the engagement aspect of the delivery panel
 - o contact the prison librarian and get with Caitlin Re: Cornell tie-in
 - contact Kyle and Brewster
 - send out a Doodle poll for an early-mid September meeting (focus on week of the 12th and maybe include the 8-9th)
- Lorie will:
 - check with her libraries to see if there is someone doing de-stress programming
- Ben will:
 - look for llamas (!)
 - potentially contact Barbara
- Virgilio will:
 - o reach out to Lucy to see what they're doing for de-stress event.
- Elise will:
 - o reach out to the BUL de-stressing committee.

Notes taken by Mary-Carol