



Hospital Library Services Program Advisory Committee Meeting

Wednesday, April 18, 2018, 10:00-11:30 a.m.; GoToMeeting

Notes

Present: Cassey Cornish (Cayuga Medical Center), Laura Dixon (Bassett Healthcare), Jean Jenkins (Lourdes Hospital), Neyda Gilman (Binghamton University), Cathy Knapp (UHS Wilson), Brad Zehr (Guthrie); **Ex officio:** Mary-Carol Lindbloom; **Excused:** David Lester (Arnot Ogden Medical Center).

Welcome and Introductions. The group welcomed Cassey to the HLSP committee. Notes from the last meeting were briefly reviewed; there were no changes.

HLSP 2018 Program

- **Budget.** The State Budget passed with the \$4M restored and \$1M added; this is a 1% increase for SCRLC, which will enable us to keep pace with increased costs, e.g. electronic resources; health insurance. Full funding (statewide) for library aid is \$102.6 M (in 2007 dollars); the new State budget takes funding to \$96.6M. HLSP also varies each year based on acute care bed size.
- **Coordination.** Mary-Carol shared the new draft outreach librarian position, which includes 20 hours per week for HLSP coordination and the following responsibilities:
 - Provides outreach, training on hospital-specific electronic resources, advice, guidance, and consulting to SCRLC's hospital librarians and liaisons.
 - Maintains relationships and communication with hospital members through annual visits, publications, needs assessments, etc.
 - Develops an annual HLSP plan, budget, and report in conjunction with the executive director and HLSP Advisory Committee.
 - Develops special projects and investigates alternative service models seeking funding to support them when possible.
 - Creates and maintains a LibGuide and webpage relevant to the hospital members' needs.
 - May forward DOCLINE requests and perform backup literature searches as needed.

A full-time position will be fundable if the Board votes to scale back general databases paid for out of the Regional Bibliographic Data Bases (RBDB) program. The position's other responsibilities would include resource sharing, training on general electronic resources, and digitization backup.

- **Grants to Individual Libraries.** Mary-Carol expressed a bit of frustration with this year's grant process. Some hospitals did not pay their membership dues in a timely

manner (it took several attempts to collect), several lost the checks, and a few had not turned in the grant application forms, which had been due at the end of September. Eventually it all worked out (i.e., membership was renewed, application forms were turned in, and checks were issued or reissued) but it was quite a process.

An email was sent out last week containing the final report form, which is due back by May 15. Cathy asked about the grant cycle. Mary-Carol indicated that it has varied over the years, but going forward, final reports will be due in May, then applications for the current HLSP FY will be sent out in June and due back in July. That way, checks can be written when the money arrives from the State. Even though HLSP runs April 1 – March 31, the money is not received until after July 1 (when SCRLC's FY begins). SCRLC will need to wait until at least the operating budget is received before writing checks. HLSP funds are received anywhere from July – September.

Mary-Carol would like to change the grant distribution formula, which has been handed down, possibly even before Nora. No one has known exactly how it was developed. She would like to use a combination of base amount, acute care bed size, hospitals with librarians, and hospital libraries that serve other SCRLC hospitals. The Committee did not have specific suggestions, feeling that since they would be the beneficiaries it might not be fair to have too much input to the formula.

- **Electronic Resources.** Everything seems to be going ok with the electronic resources provided. Mary-Carol continues to look for hospitals that would benefit from TDNet—possibly it will be only four rather than the original 12 anticipated. Before renewing the subscription in July, she needs to ensure that it is useful even to them. If it is renewed, the contract will need to be renegotiated based on fewer libraries. The cost will be less this year anyway, due to a one-time start up fee. SCRLC will investigate HSLANJ.org for better Stat!Ref pricing and also opportunities to bring Lourdes and Arnot Ogden into the cycle. There are spring and fall opportunities to subscribe to or alter subscriptions, which begin in July or January.
- **April 17, 2018 HLSP Meeting in Albany Review.** Mary-Carol had been to a state-wide HLSP consultants' meeting. Seven of the nine Councils participated. They discussed the Medical Information Services Program and EFTS, how HLSP is administered in their regions, how we keep up with hospital trends, and issues of compliance (with NYS library law as well as with various accrediting boards including ACGME, which covers residency programs and requires hospitals to have libraries/library services). Mary-Carol brought up the idea for a general needs assessment survey of health professionals. Particularly in hospitals where there is only a liaison who functions as a program contact but isn't actively involved in providing medical/health information, are their needs being met? Are there other services the HLSP could be addressing? In those hospitals, how are the health professionals getting access to needed information—often beyond an Up-to-Date subscription? Too many practitioners think it is the end-all (and it is generally presented to them in medical school). Concern over over-reliance on Up-to-Date was expressed at the meeting on the 17th and at our own meeting on the 18th. Multiple resources are needed for effective patient care decision-making. Even though Up-to-Date links out to PubMed, do practitioners follow the link? Brad mentioned that Up-to-Date is also used for CME credit, and it's possible to just click through to get points without actually reading the material. This is worrisome. CE for librarians-wise, folks

are preferring the National Library of Medicine free opportunities to MLA's fee-based ones. They are free and often more relevant to hospitals.

- **Around the Table. Lourdes** has a new chief nursing officer, to whom **Jean Jenkins/library** now reports. The CNO had some interesting ideas for marketing the library, which Jean is now trying, including brochures. Jean also has a free trial of BrowZine—it works with all their electronic journals. Journal contents are presented in a consistent manner and link to PDFs. It works well with their instance of TDNet and should enhance the user experience. They have a discount through HSLANJ. They also plan to license DynaMed Plus instead of the regular version of DynaMed. **Cathy Knapp** has learned how to use CyberTools to catalog materials. She is also now headquartered in the library and working on library aspects more hours. She recently subscribed to CINAHL full-text and would like more information on negotiating vendor prices. Jean mentioned a recent NLM program on running hospital libraries like a business, which included a segment on vendor negotiation. **Brad Zehr** indicated that it is pretty-much him in the library these days. Betty retired and Debbie is assigned to other tasks. He is working extensively with ILL and they are net lenders. He has also implemented two pay per article services—Science Direct and OVID.

Notes taken by Mary-Carol