

Hospital Library Services Program Advisory Committee Meeting

Monday, January 29, 2018, 10:00 AM

Notes

Present: David Lester (Arnot Ogden Medical Center), Laura Dixon (Bassett Healthcare), Jean Jenkins (Lourdes Hospital), Neyda Gilman (Binghamton University), Cathy Knapp (UHS Wilson). **Ex officio**: Mary-Carol Lindbloom.

- Notes were reviewed; correction was made to Cathy's surname (two "p's").
- HLSP Update.
 - **Coordination.** Mary-Carol presented three ideas for future coordination and management of the program:
 - Keep it in-house. Current HLSP program responsibilities are 15 hours per week—it would be challenging to find someone to manage it for 15 hours per week, and everyone at SCRLC is already full-time.
 - Have one of the regional hospitals with librarians manage it, knowing that they would need to offload/adjust some responsibilities to absorb the hours needed. David offered to do literature searches and DOCLINE requests on a pilot basis.
 - Share a coordinator with the CLRC region, whose HLSP person is currently half-time. CLRC would be amenable to this.
 - Mary-Carol will develop an RFP to send out, which will include a specific job description. She will also share Ginger's summary of the other eight regional HLSP programs.
 - 2017 Budget. The program year ends on March 31; the budget is prettymuch expended with the exception of four grants to individual libraries that have yet to be distributed (Auburn, Corning, Fox, and Schuyler). Two hospitals, Fox and Corning, have not paid their membership dues, though Fox's check is being written today.
 - 2018 Program. SCRLC is joining with other library systems, NYLA, and the library community in an effort to restore the Governor's 4% cut to state library aid. Full funding is \$108.6M, which is the target (note: full funding is in 2007 dollars). A loss of 4% will be detrimental to Council programs, including HLSP.
 - **2018 Goals.** The Committee reviewed goals, which Mary-Carol will share with the Committee post-meeting prior to posting on the website. The group wanted to hold off on exploring hospital-public library collaborations until 2019 and where there is a HLSP coordinator in place.
- **TDNet Update.** Mary-Carol is still learning about TDNet. Bassett hasn't made the link live. For Bassett and UHS, it was felt that TDNet would confuse their users, since they receive many other resources besides TDNet. TDNet also has links for "Ask the

Librarian" and "Request an Article" that would send requests for help and for ILLs to SCRLC instead of Bassett or UHS. Jean asked if there were additional hospitals that should receive TDNet. Mary-Carol will check into this.

- DOCLINE routing table. ILL requests placed by hospital staff using SCRLC's TDNet go to a special email account at SCRLC, which then refers via DOCLINE. Mary-Carol questioned why SCRLC has holdings in SERHOLD. It may be that to participate as a borrower, some holdings must be included as a lender. She will check.
- **Use.** Mary-Carol contacted TDNet for help in finding use statistics for individual hospitals and is waiting to hear back.
- VisualDx Proposal. Consensus was that it is a nice product but unaffordable. David mentioned that their ER department is piloting the product—he does not know how much they might be charged as an individual department.
- Other electronic resources and services. None was discussed.
- Around the Table.
 - Jean is back from a week out of town.
 - David noted that an increasing number of departments (e.g. Heart & Vascular) are affiliating more closely with the University of Rochester. Their nursing school, which is the last diploma program in the state and possibly the country, hopes to expand into an Associate's Degree for fall 2018.
 - Cathy has completed online DOCLINE training and continues to come up-tospeed with the library.
 - Laura—no major news to report.

Notes taken by Mary-Carol