Q1 Library Type (Check all that apply).

Answered: 43   Skipped: 1
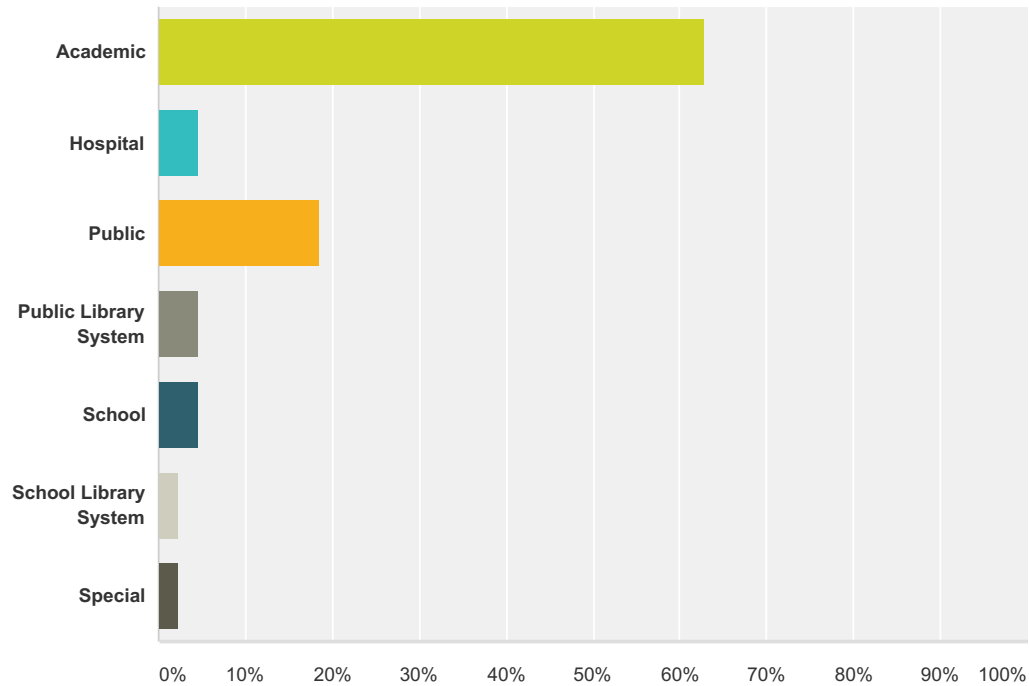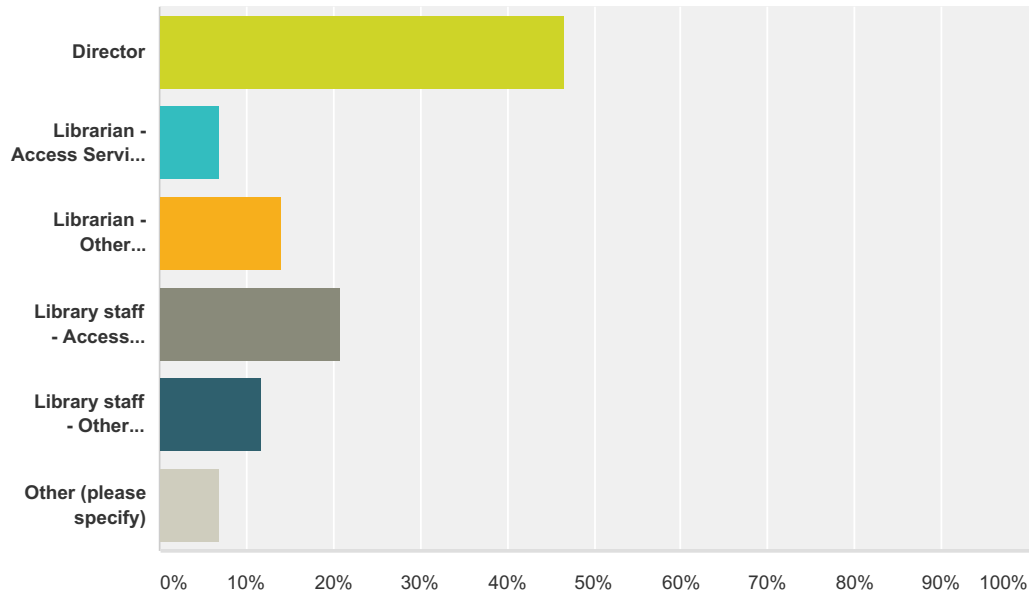

Answer Choices	Responses	
Academic	**62.79%**	27
Hospital	**4.65%**	2
Public	**18.60%**	8
Public Library System	**4.65%**	2
School	**4.65%**	2
School Library System	**2.33%**	1
Special	**2.33%**	1
Total Respondents: 43		

#	Other (please specify)	Date
	There are no responses.	

Q2 Your Role(s) (Check all that apply).

Answered: 43   Skipped: 1

Answer Choices	Responses	
Director	**46.51%**	20
Librarian - Access Services or Resource Sharing/Interlibrary Loan	**6.98%**	3
Librarian - Other Departments	**13.95%**	6
Library staff - Access Services or Resource Sharing/Interlibrary Loan	**20.93%**	9
Library staff - Other Departments	**11.63%**	5
Other (please specify)	**6.98%**	3
Total Respondents: 43		

#	Other (please specify)	Date
1	Sole librarian	4/3/2014 10:27 AM
2	Library Services Coordinator	3/6/2014 3:13 PM
3	Solo librarian	3/6/2014 3:03 PM

Q3 If you work in the Interlibrary Loan Department, indicate the percentage that most accurately reflects your time spent there.

Answered: 43   Skipped: 1
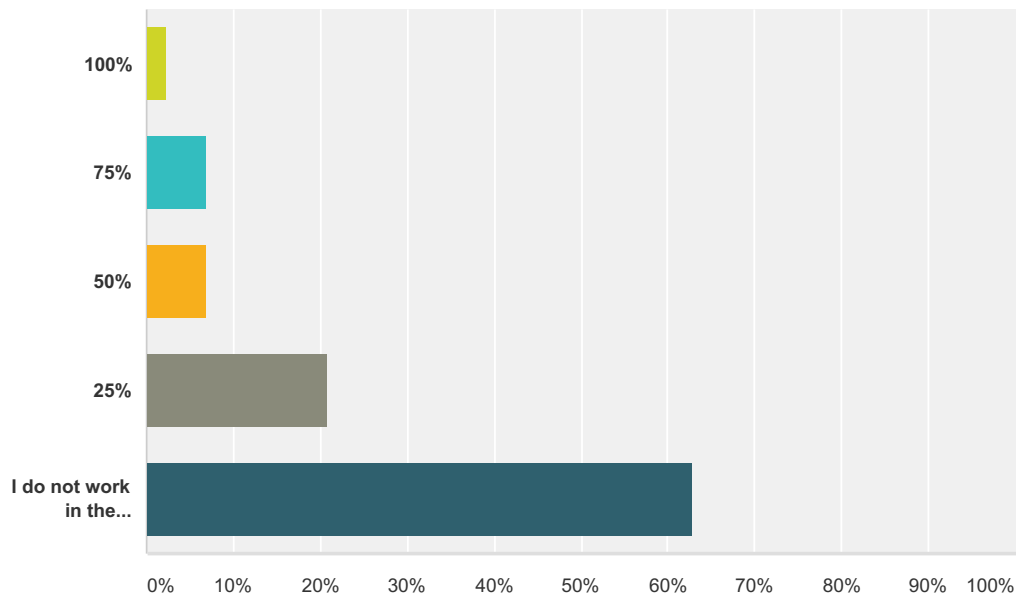
Answer Choices	Responses	
100%	**2.33%**	1
75%	**6.98%**	3
50%	**6.98%**	3
25%	**20.93%**	9
I do not work in the Interlibrary Loan Department.	**62.79%**	27
Total		**43**

Q4 What does Resource Sharing mean to you?

Answered: 23   Skipped: 21

#	Responses	Date
1	Interlibrary Loan, technology sharing, sharing of the knowledge and expertise of those in our region (e.g., via LISTSERV though it doesn't seem to be used much for this purpose), sharing regionally of a resource for cost savings purposes	4/3/2014 9:19 AM
2	meetings, lists...	4/2/2014 3:12 PM
3	A service that brings resources in all formats to all patrons.	4/2/2014 2:32 PM
4	allowing other libraries free access to materials; writing collaborative grants; providing technical support	3/31/2014 7:23 PM
5	The ability of users (individuals or institutions) to access resources owned by other institutions within a common group.	3/31/2014 12:30 PM
6	Cooperative activities between libraries and other stakeholders	3/24/2014 1:22 PM
7	The ability to borrow materials that our Library does not own and share our collections with other libraries.	3/17/2014 2:55 PM
8	Our students are able to gain free access to the information they need to be successful in their studies.	3/10/2014 9:02 AM
9	The basic resource sharing is one library buys a book and all libraries in the system could check it out to a patron through ill. The larger type would be if several libraries get together and pay for a performer or program and have the program in a central location or have it at several locations. This happens most when one library by itself cannot afford to pay for the program by itself..	3/7/2014 6:05 PM
10	providing materials we don't own in the most timely manner possible, therefore enhancing our service and the student's library/college experience	3/7/2014 3:47 PM
11	Providing library patrons with greater access to a broad range of library resources by participating in systems like interlibrary loan and cooperative collection management. By sharing information otherwise purchased or licensed for specific institutions, these systems help to defray the individual costs of acquisition and preservation, and allow libraries to collectively assemble more materials and open their collections for use by more people.	3/7/2014 1:45 PM
12	A collaborative endeavor to create liberal access to materials for patrons across institutions	3/7/2014 12:18 PM
13	making the best use of limited funds for everyone	3/7/2014 12:12 PM
14	The complex system of sharing items, in any format, between libraries, in the most cost efficient way.	3/7/2014 10:56 AM
15	Many things. Sharing resources for our patrons/communities, meaning any and all information sharing. It also means sharing among librarians in the professional sense.	3/7/2014 10:09 AM
16	Making materials in my library's collection available to other libraries. Most, but not all, is made available.	3/7/2014 9:21 AM
17	Interlibrary Loan Document Delivery	3/6/2014 4:05 PM
18	Having a system in place where other libraries can easily find/request/receive/return items from your library.	3/6/2014 3:56 PM
19	inter-library loan	3/6/2014 3:51 PM
20	Spreading the wealth of our collections. Acknowledging that with limited resources, no library can be comprehensive in terms of what it acquires, and therefore no library can be self-sufficient in meeting its patrons' needs.	3/6/2014 3:36 PM
21	Keeping patrons happy by providing articles that are needed for their education. Without RS we would have many unhappy patrons if we were unable to obtain the material through my library.	3/6/2014 3:23 PM
22	Borrower consortiums, shared subscription resources, exploration of efficiencies in services.	3/6/2014 3:10 PM
23	Being able to borrow and lend books and articles to supplement our collection as well as working with other libraries to obtain electronic resources.	3/6/2014 3:07 PM

Q5 For librarians and library staff working in Resource Sharing: What issues, obstacles, and challenges are you dealing with? (Check all that apply).

Answered: 23   Skipped: 21
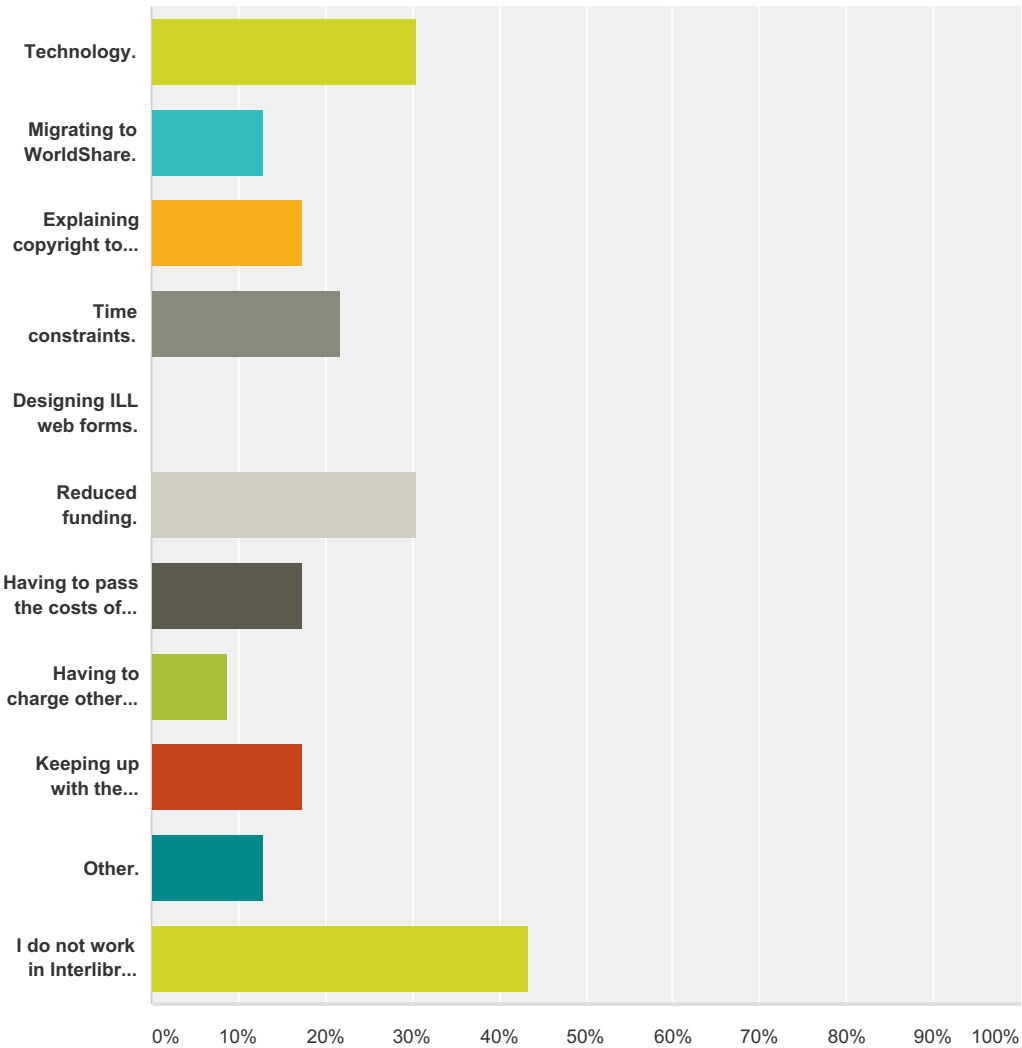
Answer Choices	Responses	
Technology.	**30.43%**	7
Migrating to WorldShare.	**13.04%**	3
Explaining copyright to library users.	**17.39%**	4
Time constraints.	**21.74%**	5
Designing ILL web forms.	**0.00%**	0
Reduced funding.	**30.43%**	7
Having to pass the costs of ILL on to my users/patrons/students.	**17.39%**	4

Having to charge other libraries.		**8.70%**	2
Keeping up with the training.		**17.39%**	4
Other.		**13.04%**	3
I do not work in Interlibrary Loan.		**43.48%**	10
Total Respondents: 23			

#	Use this space to include additional challenges and to explain any of your above answers:	Date
1	My assistant states that she doesn't have any issues with ILL, though she still has to migrate to WorldShare and time is getting short.	4/3/2014 9:19 AM
2	Institutional ILL policies that limit ability to serve patrons	4/2/2014 2:32 PM
3	We want to share materials such as a laptop lab, but lack the staff time to do so.	3/31/2014 7:23 PM
4	Obtaining unique materials for our patrons.	3/17/2014 2:55 PM
5	Migrating to WorldShare for the most part has been fine. On occasion I encounter cliches that I'm hoping will be resolved before they make the final switch over. Reduced funding has caused us to cut back on staffing hours. This in turn slows the process down and increases the time it takes for our patrons to receive the information they have requested.	3/10/2014 9:02 AM
6	Technology challenges with OCLC and ILLiad (keeping them running in tandem)	3/7/2014 10:56 AM
7	Inability to easily borrow items from local library systems through BOCES SLS, I believe b/c of costs involved in transporting from/to BOCES.	3/6/2014 3:56 PM
8	as an administrator, my challenge is how to envision ILL for the 21st century	3/6/2014 3:51 PM
9	The main problem I have is an article is sent but I do not receive it. Even after the second try it does not come through. Some institutions won't bother going out of their way to insure that it is received (faxing or mailing) and I end up having to go through the process again with another lender.	3/6/2014 3:23 PM
10	We are currently using ILLiad and Docline and both are working well, so I don't face any issues currently.	3/6/2014 3:07 PM

Q6 How can SCRLC and the Resource Sharing Advisory Committee help you?

Answered: 23   Skipped: 21

#	Responses	Date
1	Unsure. I can't think of anything at the moment.	4/3/2014 9:19 AM
2	n.a.	4/2/2014 3:12 PM
3	Provide opportunities to network with other ILL staff to share expertise and experiences; training opportunities;	4/2/2014 2:32 PM
4	Provide training and classes on how libraries can share materials/programs on a small-scale level.	3/31/2014 7:23 PM
5	keep members informed of available services and resources	3/31/2014 12:30 PM
6	Keep staff abreast of new resources and best practices	3/24/2014 1:22 PM
7	Borrowing and lending workshops/webinars for staff who process requests.	3/17/2014 2:55 PM
8	Perhaps SCRLC can host a user forum, or blog where local users can go to discuss issues related to Resource Sharing. Sponsor Resource Sharing workshops that allow local users to share their experiences.	3/10/2014 9:02 AM
9	Get us more money. I know you here that a lot but that seems the biggest problem most of the time. Also getting a technology that will work with other technology. Some do not work together.	3/7/2014 6:05 PM
10	SCRLC has always been abreast of changing technologies and willing to provide meetings and workshops to enlighten the staff working in ILL. Keep it up.	3/7/2014 3:47 PM
11	The most valuable help for our library, I think, is first, the coordination of the New York State Medical Information Services Program, and the management of ILL statistics reporting to the state. Education and training are also very important, as our services and technologies for delivering them are evolving at such a rapid pace.	3/7/2014 1:45 PM
12	Continue to create networking opportunities among resource sharing professionals for problem solving and discussion	3/7/2014 12:18 PM
13	already pleased with services offered	3/7/2014 12:12 PM
14	Provide interactive, informative training/networking opportunities, as well as grants to help libraries improve their technology in regards to ILL.	3/7/2014 10:56 AM
15	I would imagine training or "support groups" for those in ILL would be beneficial. Often ILL support staff don't have money or other resources to attend big conferences, so would there be local opportunities to include them in ILL/resources sharing dialogue?	3/7/2014 10:09 AM
16	Training on issues as noted above.	3/7/2014 9:21 AM
17	Cant think of any ....We're good	3/6/2014 4:05 PM
18	Coordinate transportation services when ILL books are delivered to "satellite" libraries, so that they make a stop at TST BOCES SLS, so school libraries can easily borrow ILL materials.	3/6/2014 3:56 PM
19	Provide some best practices for resource sharing and some ideas of how to envision.	3/6/2014 3:51 PM
20	?	3/6/2014 3:36 PM
21	Can't think of anything	3/6/2014 3:23 PM
22	xx	3/6/2014 3:10 PM
23	Continue to provide support as needed when facing loss of electronic resources.	3/6/2014 3:07 PM

Q7 SCRLC's resource sharing manager's position is vacant. As SCRLC redesigns the position and staffing, what skill set would you like to see in a position covering the resource sharing area?

Answered: 23   Skipped: 21

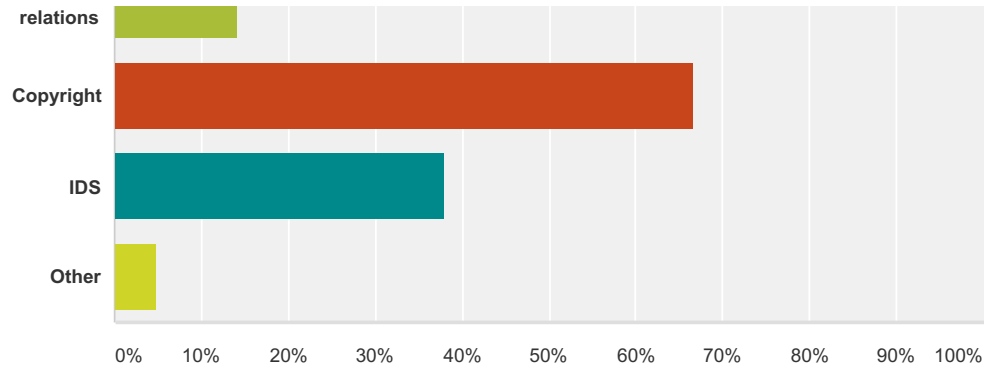| #	Responses	Date
1	Ideas for how to get the LISTSERV to be used more for the sharing of professional questions and responses - to make it more participatory for our region.	4/3/2014 9:19 AM
2	n.a.	4/2/2014 3:12 PM
3	Person knowledgeable about resource sharing issues, analytic skills, good organizational skills with the ability to complete tasks	4/2/2014 2:32 PM
4	Knowledge about rural libraries and rural library needs.	3/31/2014 7:23 PM
5	technical expertise, interpersonal communication skills	3/31/2014 12:30 PM
6	A broad knowledge of the subject	3/24/2014 1:22 PM
7	Someone who has experience with borrowing and lending issues.	3/17/2014 2:55 PM
8	Someone with practical resource sharing experience that is committed to bringing SCRLC members together to discuss issues related to resource sharing and how best to address them.	3/10/2014 9:02 AM
9	Someone who truly understands the decline of funding and how that is making it impossible for smaller libraries to meet the needs of their communities without the use of Resource sharing. Our library serves an area of people who do not have internet access at all because there is no way to get it and many of the people could not afford it anyway if it what available. So the library is the only place they can apply for a job. With the funding cuts we could not afford to stay in business if we did not have our system to help us out with everything from books to training to IT help.	3/7/2014 6:05 PM
10	Someone who is open to new technologies and can see how it would benefit ILL and see how to implement such changes.	3/7/2014 3:47 PM
11	A broad knowledge of library services, challenges, and needs, excellent communication skills, experience in training, and a commitment to assisting librarians and other staff to provide the best possible services to the broadest range of people.	3/7/2014 1:45 PM
12	great communication skills, innovative ideas regarding all aspects of RS.	3/7/2014 12:18 PM
13	copyright, licensing,	3/7/2014 12:12 PM
14	Fluent with library technology, or be able to learn about it within a specific time period, i.e. 6 months from taking the position. Strong organizational and communication skills. Attention to detail.	3/7/2014 10:56 AM
15	not sure	3/7/2014 10:09 AM
16	Helping libraries to connect, especially on issues relating to various ILL technology products that they use to interact with each other. And copyright always comes up.	3/7/2014 9:21 AM
17	?	3/6/2014 4:05 PM
18	A generous (not territorial or possessive) nature!	3/6/2014 3:56 PM
19	understand resource sharing of all sorts how libraries serve their constituencies	3/6/2014 3:51 PM
20	Traditional ILL knowledge and skills are no longer adequate. To be of assistance to different types of libraries, a resource sharing manager needs to understand how much the landscape has changed, and will continue to change. They will need to know about the impact of mass digitization (HathiTrust, DPLA, Internet Archive, etc.), the trend toward reliance on regional print repositories and off-site storage facilities, the complexities of copyright law and the negotiation of contract terms with regard to ILL of e-resources, developments in cataloging and metadata standards that provide new avenues for discovering materials in other collections, etc. Needs will vary considerably across the membership, and there is plenty of room for innovation, if someone with the right skill set, or a strong interest in resource-sharing issues coupled with an aptitude for learning new things, can be found.	3/6/2014 3:36 PM

21	Can't think of anything right now.	3/6/2014 3:23 PM
22	x	3/6/2014 3:10 PM
23	I'm not sure.	3/6/2014 3:07 PM

Q8 What topics would you like to see included in resource sharing educational/learning programs? (Check all that apply).

Answered: 21   Skipped: 23
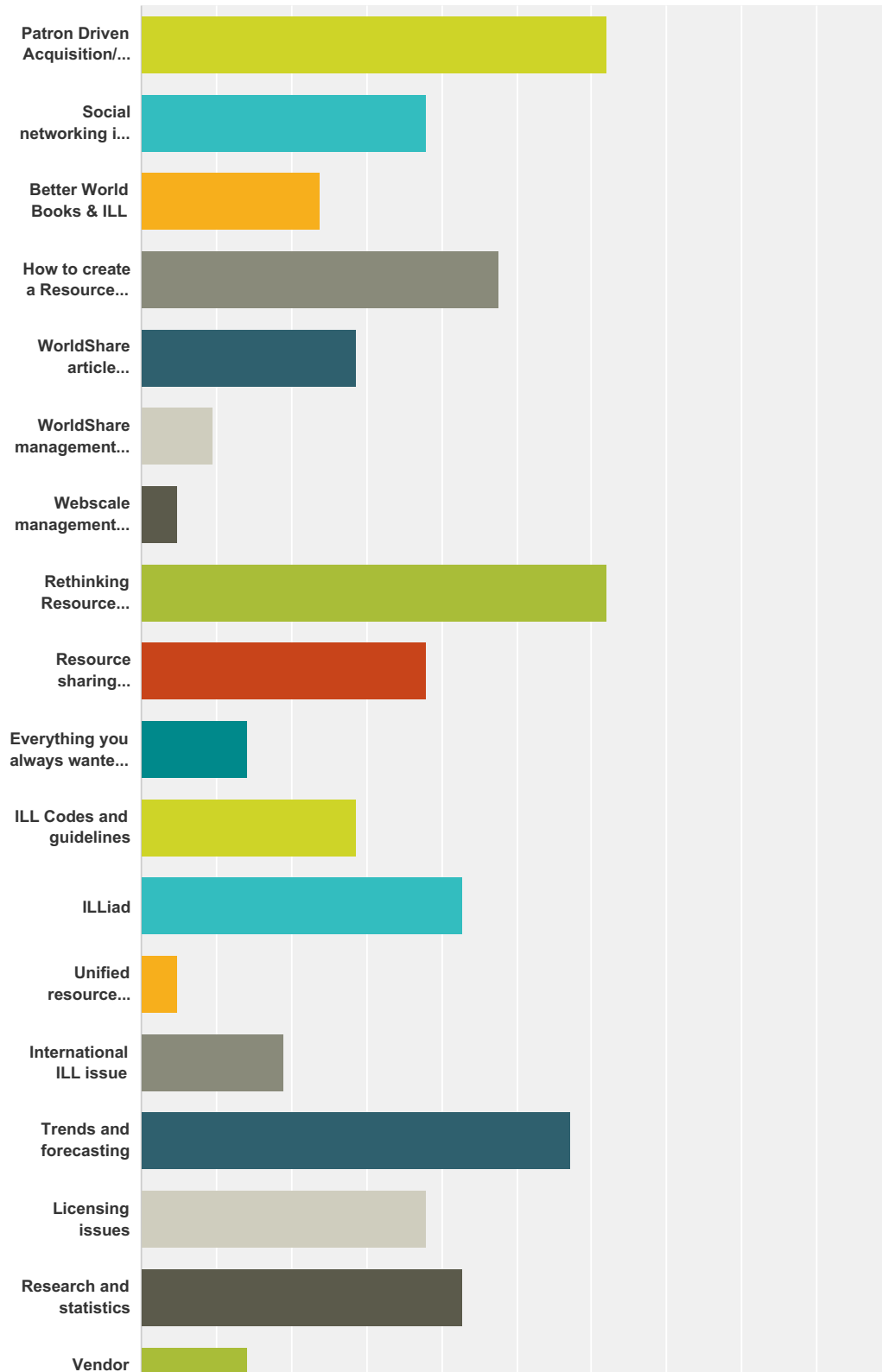
SCRLC Resource Sharing Survey 2014

Answer Choices	Responses	
Patron Driven Acquisition/Purchase on Demand	**61.90%**	13
Social networking in Resource Sharing/ILL	**38.10%**	8
Better World Books & ILL	**23.81%**	5
How to create a Resource Sharing/ILL LibGuide	**47.62%**	10
WorldShare article exchange	**28.57%**	6
WorldShare management system	**9.52%**	2
Webscale management system	**4.76%**	1
Rethinking Resource Sharing	**61.90%**	13
Resource sharing detective work (LYRASIS online class)	**38.10%**	8
Everything you always wanted to know about ILL *AMIGOS online class)	**14.29%**	3
ILL Codes and guidelines	**28.57%**	6
ILLiad	**42.86%**	9
Unified resource management	**4.76%**	1
International ILL issue	**19.05%**	4
Trends and forecasting	**57.14%**	12
Licensing issues	**38.10%**	8
Research and statistics	**42.86%**	9
Vendor relations	**14.29%**	3
Copyright	**66.67%**	14
IDS	**38.10%**	8
Other	**4.76%**	1
Total Respondents: 21		

#	Other. Please include your additional ideas or describe one of your choices in greater detail:	Date
1	Evaluation of ILL services	4/2/2014 2:35 PM
2	Resource sharing detective work not Lyrasis	3/7/2014 12:14 PM
3	Open access?	3/7/2014 10:11 AM

## Q9 What scheduling of Resource Sharing programs is convenient for you?

Answered: 21   Skipped: 23
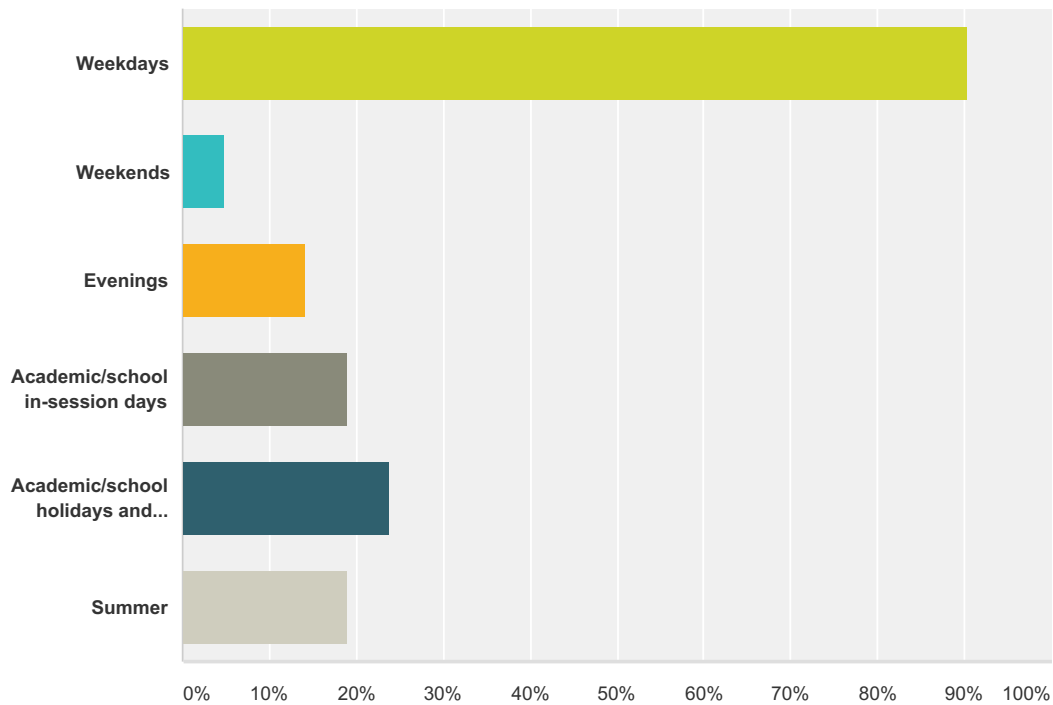
Answer Choices	Responses	
Weekdays	**90.48%**	19
Weekends	**4.76%**	1
Evenings	**14.29%**	3
Academic/school in-session days	**19.05%**	4
Academic/school holidays and vacations	**23.81%**	5
Summer	**19.05%**	4
Total Respondents: 21		

Q10 What location do you prefer? Please rank your preference, with 1 being your first choice.

Answered: 21   Skipped: 23
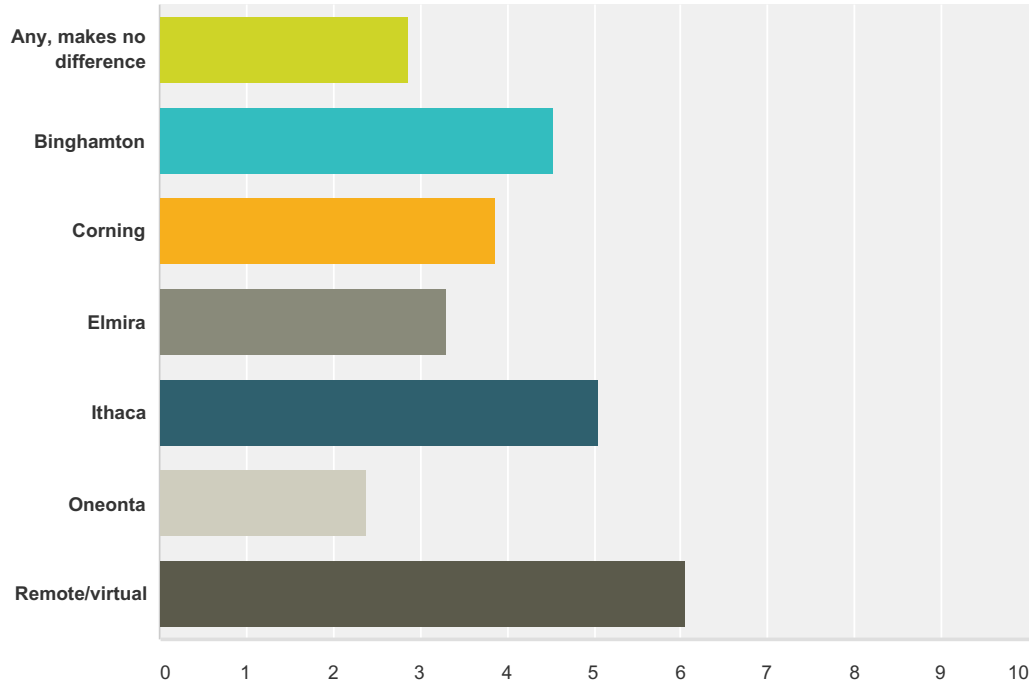
	1	2	3	4	5	6	7	Total	Score
Any, makes no difference	9.52% 2	0.00% 0	9.52% 2	23.81% 5	9.52% 2	0.00% 0	47.62% 10	21	2.86
Binghamton	4.76% 1	23.81% 5	23.81% 5	14.29% 3	33.33% 7	0.00% 0	0.00% 0	21	4.52
Corning	0.00% 0	19.05% 4	14.29% 3	23.81% 5	19.05% 4	23.81% 5	0.00% 0	21	3.86
Elmira	0.00% 0	0.00% 0	23.81% 5	19.05% 4	28.57% 6	19.05% 4	9.52% 2	21	3.29
Ithaca	19.05% 4	28.57% 6	28.57% 6	4.76% 1	4.76% 1	9.52% 2	4.76% 1	21	5.05
Oneonta	9.52% 2	0.00% 0	0.00% 0	9.52% 2	4.76% 1	42.86% 9	33.33% 7	21	2.38
Remote/virtual	57.14% 12	28.57% 6	0.00% 0	4.76% 1	0.00% 0	4.76% 1	4.76% 1	21	6.05

Q11 Would you like information about becoming a member of the Resource Sharing Advisory Committee?

Answered: 21   Skipped: 23
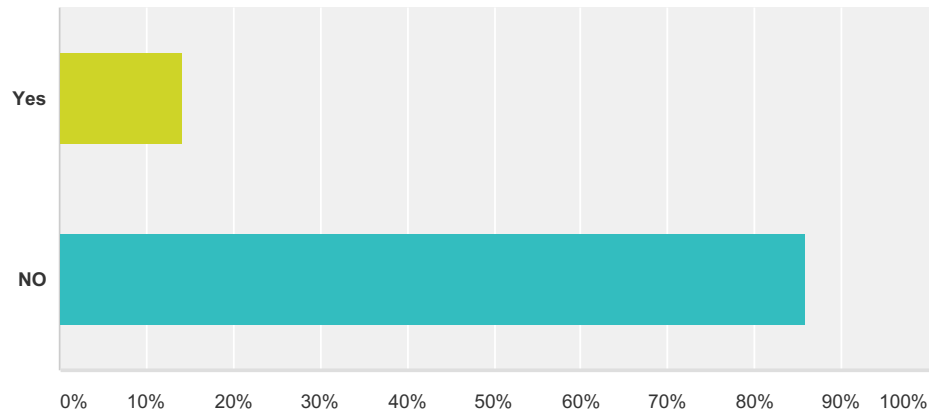
Answer Choices	Responses	
Yes	**14.29%**	3
NO	**85.71%**	18
Total		**21**

#

Q12 Please add any additional comments and suggestions.

Answered: 1   Skipped: 43

#	Responses	Date
1	Thanks!	3/6/2014 3:09 PM