The logo for the South Central Regional Library Council is a white square with a double-line border. Inside, the words "SOUTH CENTRAL", "REGIONAL", "LIBRARY", and "COUNCIL" are stacked vertically in a dark red, serif font, separated by thin horizontal lines.

SOUTH CENTRAL
REGIONAL
LIBRARY
COUNCIL

ANNUAL REPORT

2011 - 2012

The South Central Regional Library Council (SCRLC) is one of nine Reference and Research Library Resources Councils comprising the NY 3Rs Association, Inc (www.ny3rs.org) in New York State. SCRLC covers 10,000 square miles in a fourteen-county region. As a multi-type library consortium, SCRLC serves about 75 member libraries & organizations reaching over 500 libraries. Visit us at www.scrclc.org.

SCRLC's Mission:

To lead and advocate for member libraries by promoting learning, collaboration, and innovation.

ANNUAL REPORT

Advocacy, Communication & Grants

Board of Trustees

Board Officers:

Charles O'Bryan, SUNY Oneonta, President

Linda Beins, Finger Lakes Library System, Vice President

Susan Bretscher, Lourdes Hospital, Treasurer

Lisabeth Chabot, Ithaca College, Secretary

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Stephen Crandall, Alfred University

Richard Entlich, Cornell University

Deborah Gagnon, Wells College

David Karre, Four County Library System

John Meador, Binghamton University

Aprille Nace, Corning Museum of Glass

Jane O'Brien, Tompkins-Seneca-Tioga BOCES SLS

Sarah Weisman, Corning Community College

Ristiina Wigg, Southern Tier Library System

As a multitype library organization, SCRLC is the collective voice for libraries of all types. We continued to work closely with our member libraries and library systems, the NY 3Rs, the New York State Alliance of Library Systems, and the New York State Library to restore library aid. The combined efforts resulted in an additional \$2.615 million that increased Library Aid to \$81.625 million. Full funding for Library Aid is \$102 million so the work continues. During Advocacy Day 2012, SCRLC's executive director,

assistant director, and Board president met with all legislators or staff serving the SCRLC region and provided each one with a packet of information about our region, programs, and services.

The regional system directors met to strategize, look at potential events, and review federal issues.

SCRLC's Membership Services Task Force developed a series of value statements and flyers that demonstrate the benefits of Council membership and the power of collaboration. SCRLC members

can use the brochures with their stakeholders, community, and staff for information about SCRLC and to show how Council membership helps stretch dollars. The documents are available at www.scrlc.org under "About Us," Council Documents.

SCRLC reached out to our membership over 31,000 times; you visited us on the web over 54,600 times!

Grants Received: LSTA (\$16,334) for Continuing Education; NYCON (\$1,000) for Board development.

Continuing Education & Training

According to a 2011 survey, CE is a priority for three-quarters of our members. For 91%, that means "provide continuing education through workshops, programs, and training." Although SCRLC continued to offer an increasing number of events online—ranging from training and special interest groups to conferences and book discussions—face-to-face is still an important part of

our program. In-person programs were offered in Ithaca, Binghamton, and Corning. SCRLC staff also offered customized training onsite, in such areas as digitization. In 2011-12, SCRLC presented 67 learning opportunities; 1,656 library workers participated—more than double from the year before. This past year, four times as many people attended our workshops as a decade ago in 2001-02. High-

lights include SCRLC's leadership for Library Assistants Day and the Academic Librarians 2012 conference. We also experimented with a multi-disciplinary virtual world conference that attracted 92 participants. Many of this year's programs were funded using LSTA monies. This grant also supported the CE registration system, which library workers can use to track all of their CE activity.

Digitization

In 2011-2012, SCRLC's Tools of History Program merged with New York Heritage, which combines the digitized holdings of six NY 3Rs Councils. Nine members joined the program in 2011-2012 for a total of eighteen SCRLC participants and 3,125 items to date: Alfred University, Broome County Public Library/Historical Society, Chemung County Library District/Steele Memorial Library,

Cornell University, Cortland County Historical Society, Elmira College, the History Center in Tompkins County, Ithaca College, Lourdes Hospital, McGraw Historical Society, Mt. Savoir Monastery, New York State Historical Association, Oxford Memorial Library, Penn Yan Public Library, Corning Museum of Glass, Stamford Village Library, SUNY College at Oneonta, and Wells College.

Four LSTA-funded digitization workshops were presented, and twelve onsite training and support sessions were provided for McGraw Historical Society, SUNY College at Oneonta, Stamford Village Library, Cortland County Historical Society, Oxford Memorial Library, NYSHA, and Stamford Village Library.

Information Technologies and Services

- AskUs 24/7 Virtual Reference Service: SCRLC participants are Cayuga Community College, Corning Museum of Glass, Cornell University, Finger Lakes Library System, SUNY Cortland, SUNY Delhi, TC3, and Wells College.
- My Info Quest: Answers 4 U SMS Text Reference Service: A collaboration of libraries and systems across the USA; SCRLC provided project leadership and hosted the website. Broome County Public Library and SUNY Cortland were among NYS participants.
- SCRLC supported regional access to three databases: First-Search Base Package, Omnifile Full Text, and Gale Literature Resource Center. SCRLC served as a central agent for other databases and products for the hospitals; Britannica Online was facilitated for 11 member libraries. SCRLC and the NY 3Rs explored other partnerships including discounted eBooks and a collaborative, demand-driven eBook project. SCRLC participants are Houghton College, SUNY Cortland, and SUNY Oneonta.
- SCRLC continued to participate in E-Rate, receiving \$2,441 for the 2011-2012 funding year. Since the program's inception SCRLC has received a total of \$107,310.
- Five LibGuides were developed by student interns and advisory committees. Visit the growing collection at <http://scrlc.libguides.com>.

2011 Award Winners:

SCRLC Spirit Award:
Richard Entlich,
Cornell University

Resource Sharing Distinguished Service Award:
Terry Rowe, SUNY Oneonta

Administrator of the Year Award:
Riistina Wigg, Southern Tier Library System

Hospital Library Services Program

- Nineteen hospitals participated in the HLSP program. "HLSP provides valuable assistance with medical information resources for our clinical providers," said one hospital member.
- E-Resources: SCRLC provided all hospitals with access to New England Journal of Medicine, British Medical Journal, and McGraw-Hill's Lange collection.
- Ovid/LWW was discounted and cost-shared with 6 hospitals.
- Grants: Hospital member libraries received \$11,471 in direct HLSP grants. Funds were used to update hardware and software (29%), support circuit services (25%), build collections (23%), and databases (23%).
- SCRLC resource hospital libraries provided 884 information searches for their constituents.
- Hospital libraries were contacted regularly via onsite visits, email, and telephone to provide program information, offer training opportunities, and foster communication.

SCRLC Staff:

Mary-Carol Lindbloom, Executive Director,
mclindbloom@scrlc.org

Nora Hardy, Assistant Director/Manager of Council Programs,
nhardy@scrlc.org

Matthew Hogan, Manager of Digital Services and Resource Sharing,
mhogan@scrlc.org

Danna Harris, Coordinator for Business/Financial Services,
dharris@scrlc.org

Resource Sharing

- Interlibrary loan activity totaled 252,777; Lending : Borrowing ratio: 51:49.
- Twelve libraries used our Bibliographic & Referral Center (BARC), which is outsourced to Broome Community College, placing a total of 591 requests; 90% were filled.
- Twenty-four SCRLC academic libraries received \$157,440 in Coordinated Collection Development Aid for Academic Libraries (CCDA).
- Delivery: SCRLC supported the NY 3Rs Empire Library Delivery Service, which replaced LAND.
- An environmental scan of interlibrary loan was undertaken in our region and is available on our website under Resource Sharing.
- The Advisory Committee created a Resource Sharing LibGuide, which can be found at <http://scrlc.libguides.com/>.
- Medical Information Service Program funds: \$9,965 were distributed to SCRLC members of all types to support access to the NN/LM resource health sciences libraries.

Kathleen Jackson, Coordinator for Council Programs,
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Diane Capalongo, Office & Administrative Services Coordinator,
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**SOUTH CENTRAL
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SCRLC Membership Map

2011-2012 Financial Report

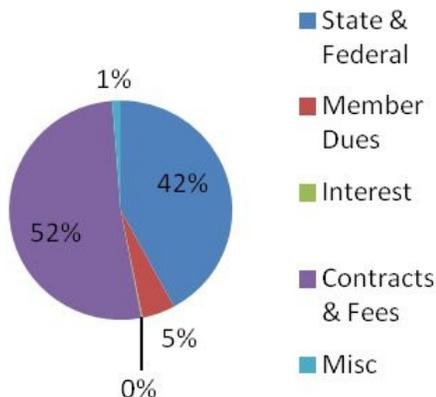
Receipts

State & Federal	328,487
Membership Dues	37,513
Interest	1,227
Contracts & Fees	404,317
Miscellaneous	9,446
TOTAL	780,989

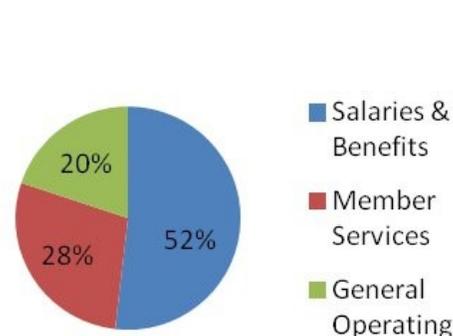
Expenditures

Salaries & Benefits	399,544
Member Services	218,236
General Operating	153,143
TOTAL	770,923

Receipts



Expenditures



2011-2012 Member Libraries

Academic Libraries

Alfred State College
Alfred University
Binghamton University
Broome Community College
Cayuga Community College
Cornell University
Corning Community College
Davis College
Elmira College
Hartwick College
Houghton College
Ithaca College
Keuka College
NY Chiropractic College
NYS College of Ceramics-
Alfred University
SUNY Cortland
SUNY/College of Technology-
Delhi
SUNY Oneonta
Tompkins Cortland Community
College
Wells College

Hospital Libraries

Arnot Ogden Medical Center
Auburn Memorial Hospital
Bassett Healthcare
Cayuga Medical Center at Ithaca
Chenango Memorial Hospital
Corning Hospital
Cortland Regional Medical Center
Ira Davenport Memorial Hospital
Delaware Valley Hospital
A.O. Fox Memorial Hospital
Jones Memorial Hospital
Lourdes Hospital
O'Connor Hospital Division of
Bassett
Schuyler Hospital
Soldiers & Sailors Memorial Hos-
pital
St. James Mercy Hospital
St. Joseph's Hospital
UHS-Wilson Memorial Regional
Medical Center

Public Libraries & Systems

Broome County Public Library
Finger Lakes Library System

Four County Library System
Southern Tier Library System
Chemung County Library District
Tompkins County Public Library

School Library Systems

Broome-Tioga BOCES
Cayuga-Onondaga BOCES
Delaware-Chenango-Madison-
Otsego BOCES
Greater Southern Tier BOCES
Otsego-Northern Catskills
BOCES
Tompkins-Seneca-Tioga BOCES

Special Libraries

BAE Systems
Bright Hill Press
Corning Inc., Technical
Information Center
Corning Museum of Glass
Elmira Business Institute
Elmira Psychiatric Center
International Motor Racing
Research Center
Mt. Saviour Monastery

NY Center for Agricultural
Medicine & Health
NYS Frederick Warder Academy
of Fire Science
NYS Historical Association &
Farmers Museum
Ridley-Lowell Business and
Technical Institute
The History Center in Tompkins
County
VA Healthcare Network Upstate
New York

Supreme Court Libraries

NYS Supreme Court Library,
Binghamton

Affiliate Members

Cortland County Historical
Society
Guthrie Healthcare System
McGraw Historical Society
Oxford Memorial Library
Stamford Village Library