South Central Regional Library Council

Offering learning, collaboration, and innovation

ANNUAL REPORT 2012 - 2013

The South Central Regional Library Council (SCRLC) is one of nine multitype Reference and Research Library Resources Councils in New York State. SCRLC covers 10,000 square miles in a fourteen-county region. SCLRC serves 70 member libraries & organizations reaching over 500 libraries. Visit us at www.scrlc.org.

Advocacy, Communication, Grants & Collaboration

- As a collective voice for libraries of all types, SCRLC continued to work with member libraries and systems, the NY3Rs, the New York State Alliance of Library Systems, and the New York Library Association to restore library aid. This effort resulted in an additional $4 million in Library Aid, now at $85.6 million. Full funding for Library Aid is $102 million: the work continues.
- We visited all legislators or staff serving the SCRLC region and met with or contacted our the federal legislators.
- SCRLC's advisory committee on Awareness & Advocacy launched. New members are welcome.
- SCRLC conducted 33 field visits and reached out to members over 31,000 times via email, phone, IM, and meetings. SCRLC held a networking luncheon in Oneonta for area library directors. Website visits totaled 63,200.
- The SCRLC website was redesigned and made mobile-friendly; a social area, *The Library Forums*, was added.
- Grants Received: National Network of Libraries/Libraries of Medicine Middle Atlantic Region for *Healthy Libraries/Healthy Communities* project ($15,000); Library of Congress Teaching with Primary Sources ($15,000); NYCON ($1,500) for Board development and staff training.
- SCRLC collaborated with the NY3Rs on CE as well as *Information Infrastructure for New York* (I2NY), and the resulting six initiatives. Find details at www.ny3rs.org.

Continuing Education & Training

- CE is a priority for three-quarters of our members.
- In 2012-13, we presented 80 learning opportunities; 1,893 library workers participated—237 more than the year before, which had been a record year.
- Many of this year's programs were funded with LSTA monies. This grant also supported the mobilization of our website's CE registration system, which library workers can use to track all of their CE activity, both SCRLC provided and non-SCRLC events.
- Program highlights included a 10-session leadership luncheon webinar series featuring the presidents of ALA, SLA, PLA, MLA, and ACRL and such library leaders as R. David Lankes and Roy Tennant. Lynda.com seats were purchased; 47 viewers completed 72 web-based courses/instructional videos by year's end.
- Fourteen people attended SCRLC new distance learning SIG.
- In this age of virtual and distance learning, face-to-face remains important. In-person programs were offered in Ithaca, Binghamton, and Corning. SCRLC staff offered customized onsite digitization training.

Digitization

Four new SCRLC organizations joined the New York Heritage Program: George F. Johnson Library, Endicott; International Motor Racing Research Center; and Corning Museum of Glass, Rakow Library. Cornell University and SCRLC explored ways for Cornell to participate as well.

Current regional holdings: Alfred University (266 items), Broome County Public Library/ Historical Society (98), Chemung County Library District/ Steele Memorial Library (252), Cortland County Historical Society (5); Elmira College (176), The History Center of Tompkins County (122), Ithaca College (962), Lourdes Hospital (130), McGraw Historical Society (269); New York State Historical Association (748), Stamford Village Library (151), and Wells College (16). Fourteen onsite training sessions were provided to 18 individuals at Broome County Public Library/Historical Association, the Corning Museum of Glass, Cortland Historical Society, George F. Johnson Library, International Motor Racing Research Center, McGraw Historical Society, NYSHA. Oxford Memorial Library, Stamford Village Library, and SUNY College at Oneonta.

Information Technologies and Services

Three libraries were awarded technology grants totaling $22,556 as follows: $7,000 - International Motor Racing Research Center to digitize Grand Prix selections; $8,000 - Ithaca College for UScan film scanner to share microform resources via ILL; $7,556 - New York State Historical Association to digitize finding aids.

SCRLC maintained a consortial membership in the AskUs 24/7 virtual reference collaborative that enabled eight SCRLC libraries to provide just-in-time, point-of-need information help to their communities. 2012-2013 participants were: Broome Community College, Cayuga Community College, Cornell University, Finger Lakes

Library System, SUNY Cortland, SUNY Delhi, TC3, and Wells College. Regional library users asked a total of 4,759 questions through AskUs 24/7.

My Info Quest SMS Text Reference Service: A collaborative of libraries and systems across the USA, SCRLC provided project leadership and hosted the website. Three NYS libraries/library systems, including Broome County Public Library, participated. Fifteen library science students were also trained and served on the MIQ information desk.

SCRLC provided regional access for all member libraries and library systems to the following databases: First Search Base Package,

Omnifile Full Text, and Gale Literature Resource Center. The Advisory Committee on Information Technologies and Services (ACITS) evaluated the regional database offerings.

SCRLC served as a central agent for other databases and products using Hospital Library Services Program and Medical Information Services Program monies. BritannicaOnline was facilitated for 11 member libraries.

Several LibGuides were developed by student interns and advisory committees. Visit the collection at http://scrlc.libguides.com.

Hospital Library Services Program

- Nineteen hospitals participated in the HLSP program.
- SCRLC promoted the new NN/LM study funded by the Middle Atlantic Region, *Value of Library and Information Services in Patient Care.* http://nnlm.gov/mar/about/value.html
- E-Resources: SCRLC provided all hospitals with access to New England Journal of Medicine, British Medical

Journal, and McGraw-Hill's Access Medicine.

- Ovid/LWW was discounted and cost-shared with 6 hospitals.
- Grants: All hospital member libraries received $12,411 in direct HLSP grants. Funds were used to build collections (42%), support circuit services (15%), update hardware and software (23%), and database subscriptions (17%).

- SCRLC resource hospital libraries provided 858 information searches for their constituents.
- Hospital libraries were contacted regularly via onsite visits, email, and telephone to provide program information, offer training opportunities, and foster communication.

Resource Sharing

- Interlibrary loan activity totaled 252,165; the Lending : Borrowing ratio was 52:48, with lending activity up slightly from 2011-2012.
- The fill rate increased by nearly 2% for SCRLC libraries' users' requests.
- Sixteen libraries including 8 members of a public library system placed a total of 561 requests through the Bibliographic & Referral Center (BARC), which is out-

sourced to Broome Community College; 90% of the requests were filled.

- Twenty-four SCRLC academic libraries received $162,238 in Coordinated Collection Development Aid for Academic Libraries (CCDA).
- Three Resource Sharing events were held, attended by 73 participants.
- The environmental scan of interlibrary loan, which

tracks trends, was updated and is available http://scrlc.org/site/view/1059.

- Medical Information Service Program funds: $9,965 were distributed to SCRLC members of all types to support interlibrary loan access to the NN/LM resource health sciences libraries.

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SOUTH CENTRAL REGIONAL LIBRARY COUNCIL

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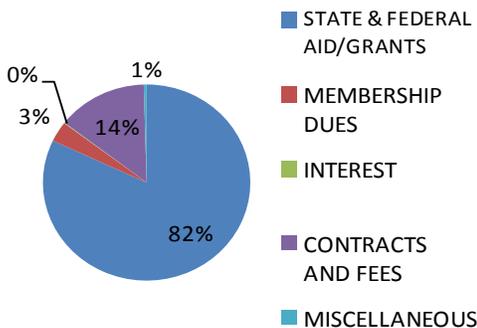
2012-2013 Financial Report

Receipts		Expenditures	
State & Federal	654,506	Salaries & Benefits	402,762
Membership Dues	26,621	Member Services	235,123
Interest	823	General Operating	135,034
Contracts & Fees	112,543	TOTAL	772,918
Miscellaneous	3,523		
TOTAL	780,989		

Receipts

- STATE & FEDERAL AID/GRANTS — 82%
- MEMBERSHIP DUES — 3%
- INTEREST — 0%
- CONTRACTS AND FEES — 14%
- MISCELLANEOUS — 1%

Expenditures

- SALARIES & BENEFITS — 52%
- MEMBER SERVICES — 30%
- GENERAL OPERATING — 18%
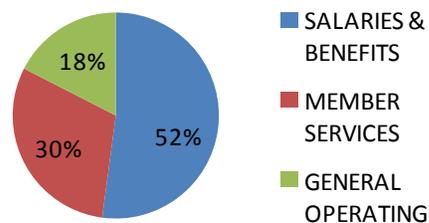
2012-2013 Member Libraries

Academic Libraries
Alfred State College
Alfred University
Binghamton University
Broome Community College
Cayuga Community College
Cornell University
Corning Community College
Davis College
Elmira College
Hartwick College
Houghton College
Ithaca College
Keuka College
NY Chiropractic College
NYS College of Ceramics - Alfred University
SUNY Cortland
SUNY/College of Technology - Delhi
SUNY Oneonta
Tompkins Cortland Community College
Wells College

Hospital Libraries
Arnot Ogden Medical Center
Auburn Memorial Hospital
Bassett Healthcare
Cayuga Medical Center at Ithaca
Chenango Memorial Hospital
Corning Hospital
Cortland Regional Medical Center
Ira Davenport Memorial Hospital
Delaware Valley Hospital
A.O. Fox Memorial Hospital
Jones Memorial Hospital
Lourdes Hospital
O'Connor Hospital Division of Bassett
Schuyler Hospital
Soldiers & Sailors Memorial Hospital
St. James Mercy Hospital
St. Joseph's Hospital
UHS-Wilson Medical Center

Public Libraries & Systems
Broome County Public Library
Finger Lakes Library System
Four County Library System
Southern Tier Library System
Chemung County Library District
Tompkins County Public Library

School Library Systems
Broome-Tioga BOCES
Cayuga-Onondaga BOCES
Delaware-Chenango –Madison-Otsego BOCES
Greater Southern Tier BOCES
Otsego-Northern Catskills BOCES
Tompkins-Seneca-Tioga BOCES

Special Libraries
BAE Systems
Bright Hill Press
Corning Inc., Technical Information Center
Corning Museum of Glass

Elmira Business Institute
Elmira Psychiatric Center
International Motor Racing Research Center
Mt. Saviour Monastery
NY Center for Agricultural Medicine & Health
NYS Frederick Warder Academy of Fire Science
NYS Historical Association & Farmers Museum
Ridley-Lowell Business and Technical Institute
The History Center in Tompkins County

Affiliate Members
Cortland County Historical Society
George F. Johnson Memorial Library
Guthrie Healthcare System
McGraw Historical Society
Oxford Memorial Library
Stamford Village Library