

ANNUAL REPORT 2016-2017



SCRLC Annual Report 2016-2017

COLLABORATING ON ADVOCACY

New York State Library Aid SCRLC worked with other state organizations in pursuit of full funding (\$102.6M in 2007 dollars.) Successes included restoring the Governor's proposed \$4M budget cut; libraries received \$431K in bullet aid from the Assembly and over \$3.7M from the Senate. Library construction aid increased from \$14M to \$24M. The Governor signed the "Love Your Library" legislation, enabling individuals and corporations to contribute to the fund via tax forms. This program supports the statewide Summer Reading Program.

SCRLC staff visited **twenty legislators** in Albany. Additionally, Board President **Sarah Glogowski** and Executive Director **Mary-Carol Lindbloom** joined the New York State delegate contingent to advocate in Washington D.C. with our representatives and senators.

SHARING OUR RESOURCES

Coordinated Collection Development Aid for Academic Libraries (CCDA).Twenty-one academic libraries received a total of \$177,787 in CDDA. Visit https://scrlc.org/Services/CCDA.

SCRLC's Bibliographic & Referral Center (BARC), which is outsourced to **Tompkins Cortland Community College**, handled 2,158 interlibrary loan requests, up from 273 the prior year. The increase was primarily due to the addition of a second public library system. BARC now handles requests from 2 of the 3 public library systems in the SCRLC region.

Medical Information Services Program (MISP). \$9,882 was distributed to members of all types to support interlibrary loan access to the NN/LM resource health sciences libraries. Visit https://scrlc.org/site/view/1059.

CONNECTING TO OUR PAST THROUGH DIGITIZATION

New York Heritage (NYH) Digital Collections. Twentyeight SCRLC members contributed a total of 17,508 items to the collection—an increase of nearly 5,000. Visit www.nyheritage.org.

CONTENTIAM. SCRLC participants saved over \$110,000 in associated CONTENTIAM fees through membership in the NYH collaborative. CONTENTIAM is the digital collection management system used by NYH.

Digital Public Library of America. Through participation in New York Heritage, SCRLC members had 2,112 items available through DPLA by the end of June, with many more to come.

NYS Historical Newspapers Project. All 14 SCRLC counties have newspapers included in this project, for a total of 77. Visit www.nyhistoricnewspapers.org.

COMMUNICATING WITH THE MEMBERSHIP

Thirty-nine visits were made to members, for informational and training purposes. Additionally, we connected to members via email, phone, the newsletter, and events.

Individual member benefit statements were redesigned by **Jessica Philippe** and **Danna Harris** and sent out in early March.

Our new website, designed with you, our member, in mind, launched. The redesign effort was led by Diane Capalongo, Julia Corrice, and Jessica Philippe.

A new Plan of Service! This was our first year operating under a new plan of service. Kudos to the members and staff who participated on the Design Team. The Design Team also selected SCRLC's new logo. Team members are listed on page 5 of the document.

Visit http://bit.ly/SCRLC_Plan_of_Service.

Fifty years of service! SCRLC's 50th annual meeting was held in October celebrating fifty years of service to and partnership with the library community.

ENGAGING A LEARNING COMMUNITY

1,590 library workers attended 65 learning opportunities in person or via webinars. Thirteen archived webinars were added to SCRLC's YouTube channel. All 30 webinars reached 1,510 viewers. The ESLN assessment webinars, organized, and produced by SCRLC, reached 1,454 viewers.

On-Demand Learning Lynda.com had steady use by 38 learners. **Mango Languages** was added in January. By the end of June, 16 users were exploring new languages. SCRLC's **YouTube** channel had 2,964 views and **LibGuides** had 4,334. The Council also provided 52 issues of **Tech-Talk** to the membership.

Design 4 Learning (D4L) IMLS Award The D4L modules became freely available on WebJunction. The modules are: Orientation, Foundation, Diversity, Community, Content Creation, Course Management, and Capstone. Visit bit.ly/D4L-WJ.

Digitization Training SCRLC's Digital Services Librarian, **Julia Corrice**, reached 328 member library workers and historical society staff through thirty-one customized training sessions, an oral histories presentation at Ithaca's **History Center in Tompkins County**, and the "Getting Started with Digitization" webinar.

LEADING AND SUPPORTING REGIONAL AND STATEWIDE INNOVATION

Regional Bibliographic & Data Bases (RBDB) Grant Awards. The SCRLC Board of Trustees awarded RBDB grants to 7 members, totaling \$27,225: The **Rakow Library of The Corning Museum of Glass** (\$5,000) to digitize the Thatcher Glass Manufacturing Company Collection; Elmira College Gannett-Tripp Library (\$1,630) to digitize materials related to Women and Suffrage at the College; Huntington Memorial Library (\$2,750) to digitize and transcribe minutes from the Otsego County Woman's Christian Temperance Union; NY Chiropractic College Library (\$2,445), to digitize NYCC Cultural Heritage items; Fenimore Art Museum Research Library (\$6,300) to digitize the Belva Lockwood Collection; Seneca Falls Historical Society (\$1,600), to digitize collection items related to Women's Suffrage; and Wells College (\$7,500), to digitize the Emily Howland Papers. Visit https://scrlc.org/Grant-information for final reports.

Women's Suffrage Grant Awards. SCRLC awarded a special round of women's suffrage grants as follows: Binghamton University (\$3,000) to digitize and transcribe four diaries from the Maurice Leyden Collection containing entries of lectures by Susan B. Anthony and Elizabeth Cady Stanton; Delaware County Historical Association (\$1,000) to digitize two collections that document the role of women in Delaware County in the efforts to achieve women's suffrage; History Center in Tompkins County (\$3,000) to digitize the scrapbooks from the Political Study Club in Ithaca from 1899-1917.

Electronic Resources. SCRLC provided the following electronic resources: OmniFile Full Text, Art & Museum Image Gallery, Consumer Health Complete, and Literary Reference Center as well as OCLC's FirstSearch base package. Members contributed a cost share and collectively save thousands of dollars in subscription fees.

Britannica Online. We facilitated access for 8 academic member libraries, collectively saving them \$9,959. This was the final year for this service in that NOVELny now provides this resource statewide.

SCRLC collaborated with the Empire State Library Network (ESLN) on events including Academic Librarians 2016: Untethering the Academic Librarian; advocacy; shared purchases, and delivery. SCRLC took over the assessment initiative and LibGuide. Visit www.esln.org.

Virtual Reference SCRLC continued its consortial membership in the AskUs 24/7 virtual reference collaborative, enabling SCRLC libraries to offer point-of-need reference service to their users, while saving money. 2016-2017 participants were: Broome Community College, Cayuga Community College, Cornell University, Finger Lakes Library System, SUNY Cortland, SUNY Delhi, and Wells College. Regional library users asked 3,350 questions; area librarians answered 2,838 questions. All SCRLC libraries and library systems are eligible to participate.

IMPROVING PATIENT OUTCOMES: THE HOSPITAL LIBRARY SERVICES PROGRAM (HLSP)

Staffing Virginia Trow joined SCRLC as the HLSP program manager.

Nineteen regional hospitals participated in this program.

Electronic Resources for Hospitals. SCRLC served as a central agent for hospital library members' electronic resources, including the New England Journal of Medicine and selected OVID medical and nursing eBooks. The eBook collection was switched to Stat!Ref after evaluating use.

HLSP Grant Awards. SCRLC collectively awarded 18 hospitals \$14,000 in grant funding from the HLSP program. 55.3% of the funds was spent on various training materials, books and journals; 28.1% was spent on electronic resources; 9.2% was spent on circuit services, and 7.4% was used to supplement interlibrary loan funds.

FINANCIAL REPORT

RECEIPTS

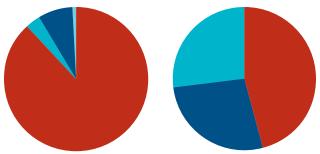
State & Federal Aid/Grants	88%	\$835,937
Membership Dues	3%	\$31,600
Interest	< 1 %	\$1046
Contracts And Fees	8 %	\$73,400
Miscellaneous	1%	\$5,841
TOTAL		\$947,824

EXPENDITURES

Salaries & Benefits	46%	\$455,629
Member Services	27 %	\$267,924
General Operating	27 %	\$264,500
TOTAL		\$988,053

RECEIPTS

EXPENDITURES



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MEMBER LIBRARIES

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A.O. Fox Memorial Hospital Alfred State College Alfred University Arnot Ogden Medical Center Auburn Community Hospital **BAE** Systems Bassett Healthcare Binghamton University Libraries Bright Hill Press Broome Community College Broome County Public Library Broome-Tioga BOCES School Library System Cayuga Community College Cayuga Medical Center at Ithaca Cayuga-Onondaga BOCES School Library System Chemung County Library District Chenango Memorial Hospital Cornell University Library Corning Community College Corning Hospital Corning Inc., Technical Information Center Corning Museum of Glass Cortland County Historical Society Cortland Regional Medical Center Davis College Delaware County Historical Association Delaware Valley Hospital DCMO BOCES School Library System Edith B. Ford Memorial Library Elmira Business Institute Elmira College Elmira Psychiatric Center Fenimore Art Museum Research Library Finger Lakes Library System Four County Library System George F. Johnson Memorial Library Greater Oneonta Historical Society Greater Southern Tier BOCES School Library System Guthrie Healthcare System Hartwick College

Historic Ithaca History Center in Tompkins County Houghton College Huntington Memorial Library Hyde Hall International Motor Racing Research Center Ira Davenport Memorial Hospital Ithaca College Jones Memorial Hospital Keuka College Lourdes Hospital McGraw Historical Society Mt. Saviour Monastery NY Center for Agricultural Medicine & Health NY Chiropractic College NYS Academy of Fire Science NYS College of Ceramics -Alfred University O'Connor Hospital Division of Bassett Otsego-Northern Catskills BOCES School Library System Oxford Memorial Library Ridley-Lowell Business and Technical Institute Schuyler Hospital Seneca Falls Historical Society Seneca Falls Library Soldiers & Sailors Memorial Hospital Southern Tier Library System St. James Mercy Hospital St. Joseph's Hospital Stamford Village Library SUNY Cortland SUNY Delhi SUNY Oneonta Tompkins Cortland Community College Tompkins-Seneca-Tioga BOCES School Library System UHS-Wilson Medical Center Wells College Yates County History Center Your Home Public Library

To view member libraries, please visit scrlc.org/Member-Directoy

BOARD OF TRUSTEES MEMBERS

Sarah Glogowski, President Jean Jenkins, Vice President (2017) Susan LeBlanc, Vice President (2016) Deborah Gagnon, Treasurer (2017) Lisabeth Chabot, Treasurer (2016) Alfonso Oliveras, Secretary **Camille Andrews** Steven Bachman Kate Dimitrova Jill Dixon James Galbraith Gregg Kiehl Charles O'Bryan Mark Smith David Stevick Nicole Waskie-Laura

Finger Lakes Library System Lourdes Hospital DCMO BOCES School Library System Wells College Ithaca College Southern Tier Library System Cornell University Four County Library System NYS College of Ceramics @ Alfred Binghamton University Libraries Corning Museum of Glass Tompkins Cortland Community College SUNY Oneonta Alfred University Houghton College Broome-Tioga BOCES School Library System

SCRLC STAFF

Mary-Carol Lindbloom, Executive Director Julia Corrice, Digital Services Librarian Jessica Brooks Philippe, Member Engagement Librarian Virginia Trow, Resource Sharing & Outreach Librarian Danna Harris, Fiscal Services Manager Diane Capalongo, Service Center & Administrative Manager

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